# **VOLUNTEER RESOURCE GUIDE**



### FOR USE IN IRS VOLUNTEER PROGRAMS

- Volunteer Income Tax Assistance (VITA)
- Tax Counseling for the Elderly (TCE)

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## **Pending Legislation**

At the time this publication went to print the Working Families Tax Relief Act of 2004 passed both the House and Senate and was awaiting signature by the President. The training material includes draft tax forms that did not take the proposed legislation into account. Therefore, the legislation may cause Form 1040, Form 1040A, Form 8812, child tax credit worksheets and EIC worksheets to change. Additional guidance will be issued if the legislation passes.

The following is a synopsis of those portions of the bill with impact on tax year 2004 returns.

- Child Tax Credit. The child tax credit will be refundable to the extent of 15-percent of the taxpayer's
  earned income in excess of \$10,750. This will cause Form 8812, Additional Child Tax Credit, to be
  revised for tax year 2004.
- Inclusion of combat pay as earned income. Military members will be permitted to include combat
  pay as earned income for purposes of calculating the child tax credit. They may also elect to
  include combat pay for purposes of EIC. This may cause EIC and child tax credit worksheets to be
  revised for tax year 2004.
- Educator expenses. The above the line deduction for educator expenses is extended until December 31, 2005. This may cause Form 1040 and Form 1040A to be revised for tax year 2004.

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### **Confidentiality Statement:**

All tax information you receive from taxpayers in your VOLUNTEER capacity is strictly confidential and should not, under any circumstances, be disclosed to unauthorized individuals.

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### How to Use This Guide

Publication 4012 is intended to be used as a reference guide (desk guide) by both paper and electronic return preparers. The guide is divided into two sections. The first section contains tax preparation reference material for paper filers and decision charts for both paper and electronic filers. The second section contains step by step procedures for electronic return preparers using TaxWise software. Both sections are organized to follow the flow of Form 1040.

Refer to Publication 3189, Volunteer e-file Administrators Handbook, for electronic filing administrative procedures.

### Caution:

- 1. Not all forms are authorized for all volunteer programs. Those forms intended specifically for the military VITA program will be annotated as such. Volunteers should only prepare tax returns for the issues they were certified on.
- 2. Some screenshots may not be updated for 2004 tax law. Generally, the screens depicted mirror the 2004 version. However, there are some instances where there are embedded references to tax years 2002 and 2003.

# "Who Must File" Filing Requirements for Most People

If your filing status is	AND at the end of 2004 you were*	THEN file a return if your gross income** was at least
Single	Under 65 65 or older	\$7,950 9,150
Married filing jointly***	under 65 (both spouses) 65 or older (one spouse) 65 or older (both spouses)	\$15,900 16,850 17,800
Married filing separately	Any age	\$3,100 ***
Head of household	Under 65 65 or older	\$10,250 11,450
Qualifying Widow(er) with dependent child	Under 65 65 or older	\$12,800 13,750

<sup>\*</sup> If you were born on January 1, 1940, you are considered to be age 65 at the end of 2004.

# "Who Must File" Filing Requirements in Special Situations

**Self-employed** taxpayers must file if net earnings are \$400 or more.

**<u>Dependent — single and under 65</u>** (most students)

You must file a return if any of the following apply:

- Your **unearned income** was over \$750.
- Your **earned income** was over \$4,850.
- Your **gross income** was more than the **larger** of
  - \$750, **or**
  - Your earned income (up to \$4,600) plus \$250.

<u>Dependent — 65 or older, blind or married</u> — See Publication 17 or Form 1040 series instruction booklets.

Advanced earned income credit recipients who have an amount in Box 9 of their Form W-2 forms.

<u>Owe Special Taxes</u> — See Publication 17, Filing Information, or Form 1040 series instruction booklets.

<u>Wages of \$108.28 or more from a church or qualified church-controlled organization</u> that is exempt from employer social security and Medicare taxes — See Publication 533, Self-Employment Tax.

<sup>\*\*</sup> **Gross income** means all income you received in the form of money, goods, property, and services that is not exempt from tax including any income from sources outside the United States (even if you may exclude part or all of it). **Do not** include social security benefits unless you are married filing a separate return and you lived with your spouse at any time in 2004.

<sup>\*\*\*</sup> If you did not live with your spouse at the end of 2004 (or on the date your spouse died) and your gross income was at least \$3100, you must file a return regardless of your age.

### **Gross Income**

The following are examples of income items to consider in determining whether a return must be filed. You must include in income:

Alimony Hobby income Annuities Interest

Awards IRA distributions
Back pay Jury duty fees

Bonuses Military pay (not exempt from taxation)

Breach of Contract Military pension

Breach of Contract Military pension
Business income Notary fees

Commissions Partnership income (taxpayer's share)

Compensations for personal services Pensions
Debts forgiven Prizes

Director's fees Railroad Retirement—Tier II
Disability benefits (employer-funded) Rents (gross rent)

Discounts

Rewards

Dividends Salaries
Employee awards Scholarships and Grants
Employee bonuses Severance pay

Estate and Trust income

Social Security payment

(portion may be taxable)

Fees Supplemental unemployment benefits

Gains from sale of property or securities

Tips and gratuities

Royalties Unemployment compensation Wages Gambling winnings

The following are examples of income items to exclude in determining whether a return must be filed.

### You may <u>exclude</u> from income:

Child support

Meals and lodging for the convenience of employer

Death payments

Payments to the beneficiary of a deceased ampleyed

Compensation Act payments employee

Damages for physical injury
(other than punitive)

Relocation payments or payments in lieu of worker's compensation

Gifts, beguests and inheritances

Rental allowance of clergyman

Insurance proceeds Sickness and injury payments

Accident Veterans' benefits

CasualtyHealthLifeWelfare payments (including TANF)

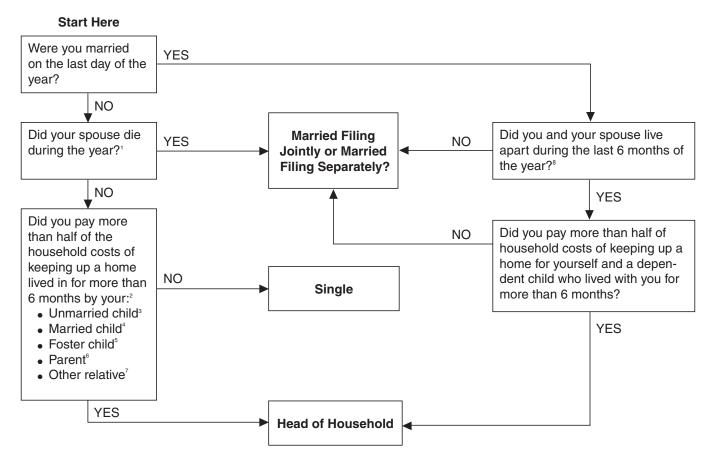
Interest on tax-free securities Worker's compensation and similar payments

# Which Form Should I Use? (TaxWise users should always use Form 1040)

Eiling Status	Exemptions	Administration of Administration of Administration	Taxable Income	Adinetments	Dodion	Tov Oradite
	Personal Exemptions only – No dependents	Wages, salaries, tips, taxable scholarship or fellowship grants, unemployment compensation, or Alaska Permanent Fund Dividends, and taxable interest not over \$1,500	Line 6 is less than \$100,000	None	Standard deduction only Taxpayer and spouse, if filing a joint return, must both be under the age of 65 and not blind at the end of 2003.	Did not receive Advance EITC and eligible for EITC with- out a qualifying child
	Personal and Dependent Exemptions	Wages, salaries, tips, interest, ordinary dividends, capital gain distributions, taxable scholarship or fellowship grants, pensions, annuities, IRAs, unemployment compensation, taxable social security and railroad retirement benefits, and Alaska	Line 27 is less than \$100,000	Educator expenses, IRA deduc- tion, student loan interest deduction, and tuition and fees deduction	Standard deduc- tion only	Child tax credit, additional child tax credit, education credits, earned income credit, credit for child and dependent care expenses, credit for the elderly or disabled, adoption credit or retirement savings contributions credit
	Personal and Dependent Exemptions	Same as Form 1040A plus income from self-employment, certain tips, non-taxable distributions required to be reported as capital gains.	Line 42 is any amount	Any adjust- ment on lines 23 through 33	Standard or item- ized deductions	Same as Form 1040A plus health coverage tax credit, foreign tax credit, mortgage interest credit, and other credits on lines 51 and 52

# Filing

### **Determination of Filing Status**



- 1 If you paid over half of household costs for a dependent child, you can file as Qualifying Widow(er) for 2 years after the death of your spouse.
- <sup>2</sup> See Pub. 17, Filing Status, for rules applying to birth, death, or temporary absence during the year.
- <sup>3</sup> An unmarried child includes grandchild, stepchild, or adopted child.
- <sup>4</sup> A married child includes grandchild, stepchild, or adopted child, but the child is not a qualifying person unless you can claim an exemption for the child. If you could claim an exemption for the child, except that the child's other parent claims the exemption under the special rules for a noncustodial parent, then the child is a qualifying person.
- A foster child must live with you for the entire year, and you must be able to claim an exemption for the individual.
- A parent does not have to live with you if you paid more than half the cost of keeping up their main home for the entire year, but you must be able to claim an exemption for the parent.
- Other relatives include grandparent, brother, sister, stepbrother, stepsister, half brother, half sister, stepmother, stepfather, mother-in-law, father-in-law, brother-in-law, sister-in-law, son-in-law, daughter-in-law and, if related by blood, uncle, aunt, nephew, or niece. You must be able to claim an exemption for any of these individuals. A qualifying person must be a person on this list.
- <sup>8</sup> Military deployment/TDY is a temporary absence and he/she is considered to have lived in your home.

Interview Tips				
*******				
Filing Status				
Probe/Action: Ask the taxpayer:				
Step 1: Were you considered married as a legal union between a man and a woman as husband and wife on December 31st of the tax year (answer yes if state common law rules met)?	If <b>YES</b> , go to Step 2. If <b>NO</b> , go to Step 5.			
Step 2: Do you and your spouse wish to file a joint return?	If <b>YES</b> , STOP. Your filing status is <b>Married Filing Jointly.</b> If <b>NO</b> , go to Step 3.			
Step 3: Did you have a child living in your home during the tax year?	If <b>YES</b> , go to Step 4. If <b>NO</b> , STOP. Your filing status is <b>Married Filing Separately.</b>			
Step 4: Can you be considered unmarried?	If YES, STOP. Your filing status is Head of Household.			
You file a separate return	If NO, STOP. Your filing status is Married Filing Separately.			
Paid more than half the cost of keeping up a main home				
■ Your spouse did not live in your home during the last 6 months (including temporary absences) of the tax year				
■ Your home was the main home of your child, stepchild, or adopted child for more than half the year or was the main home of your foster child for the entire year				
■ You must be able to claim an exemption for the child (Exception—non-custodial parent correctly claims exemption)				
Step 5: Did your spouse die in 2002 or 2003?	If <b>YES</b> , go to Step 6. If <b>NO</b> , go to Step 7.			
Step 6: Can you be considered a qualifying widow(er) with a dependent child?	If YES, STOP. Your filing status is Qualifying Widow(er) with Dependent Child.			
■ You were entitled to file a joint return with your spouse for the year your spouse died	If NO, go to Step 7.			
■ You did not remarry before the end of this tax year				
You have a dependent child you can claim as an exemption				
■ You paid more than half the cost of keeping up a main home for you and that child for the entire year				
Step 7: Do you have a qualifying person for Head of Household Filing status?	If <b>YES</b> , STOP. Your filing status is <b>Head of Household</b> . If <b>NO</b> , STOP. Your filing status is Single.			
■ You paid more than half the cost of keeping up a main home				
■ A qualifying person* lived with you more than half the year (Exception for dependent parent, foster child, and kidnapped child)				

<sup>\*</sup>Grandparent, brother, sister, stepbrother, stepsister, half brother, half sister, stepmother, stepfather, mother-in-law, father-in-law, brother-in-law, sister-in-law, son-in-law, daughter-in-law AND (if related by blood) uncle or aunt, nephew or niece. (A qualifying person must be a person on this list.)

### **Personal Exemptions**

**Exemption Amounts:** The exemption amount is indexed for inflation and generally changes every year. The exemption amount for 2004 is \$3.100.

The Taxpayer: Each taxpayer is entitled to claim a personal exemption for himself or herself.

Exception: The taxpayer cannot claim an exemption for himself or herself if he or she can be claimed as a dependent on another person's tax return. This is true even if the other person chooses not to claim the taxpayer as a dependent.

**The Spouse:** If the taxpayer's spouse can be claimed as a dependent on another person's tax return, the taxpayer cannot claim the spouse's exemption on his or her return.

To claim an exemption for a spouse, the taxpayers must be married by December 31, the last day of the year.

If the taxpayer's spouse died during the year and the taxpayer did not remarry by December 31, the taxpayer can claim the personal exemption for the deceased spouse.

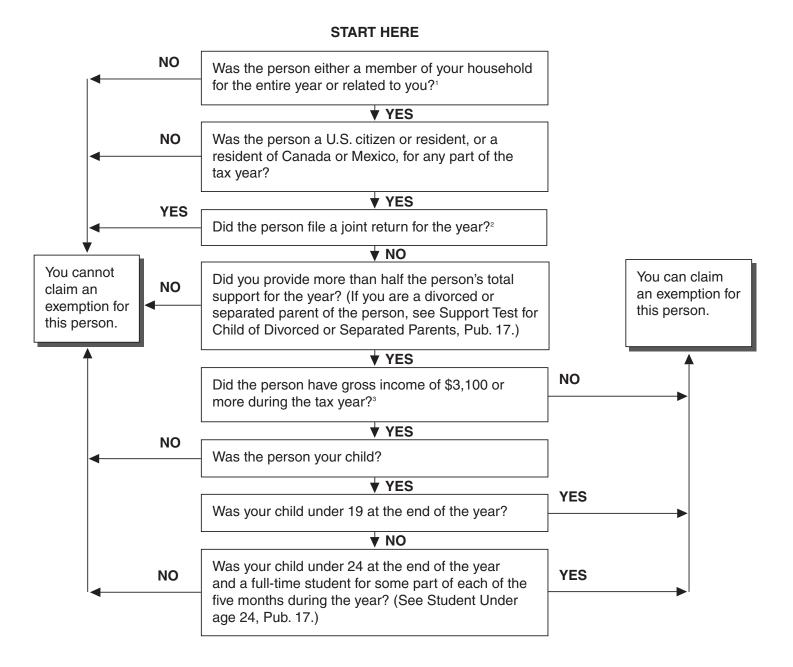
**Exception:** If the taxpayer was divorced or legally separated from his or her spouse on the date of death, the taxpayer cannot claim the spouse's exemption.

### **2004 Exemption Chart**

\$3,100	Х	1	=	\$ 3,100
\$3,100	Х	2	=	\$ 6,200
\$3,100	Х	3	=	\$ 9,300
\$3,100	Х	4	=	\$12,400
\$3,100	Х	5	=	\$15,500

Interview Tips  * * * * * * * * * * * * * * * * * * *				
Personal Exemptions				
Probe/Action: Ask the taxpayer:				
Step 1: Were you married during any part of the tax year (answer yes if state common law rules met)?	If <b>YES</b> , go to Step 2. If <b>NO</b> , go to Step 7.			
Step 2: Were you married on December 31st of the tax year?	If <b>YES</b> , go to Step 5. If <b>NO</b> , go to Step 3.			
Step 3: Did you obtain a final decree of divorce or separate maintenance by December 31st of the tax year?	If <b>YES</b> , you cannot claim a personal exemption for your former spouse. Go to Step 7. If <b>NO</b> , go to Step 4.			
Step 4: Did your spouse (or you, the taxpayer, if this is a final return for the deceased) die during the tax year?	If <b>YES</b> , go to Step 5. If <b>NO</b> , go back through Steps 1–3 and clarify answers that brought you to Step 4. Explain abandonment does not change marital status but might affect filing status.			
Step 5: Are you filing a joint tax return?	If <b>YES</b> , go to Step 7. If <b>NO</b> , go to Step 6.			
Step 6: Did your spouse have income and/or can anyone else claim your spouse as a dependent?	If <b>YES</b> , you cannot claim a personal exemption for your spouse. Go to Step 7 to see about your own personal exemption.  If <b>NO</b> , you can claim a personal exemption for your spouse.			
Step 7: Can anyone meet all five dependency tests to claim you, and/or your spouse if you answered yes to Steps 1 and 2 above, as a dependent?	If <b>YES</b> , you cannot claim a personal exemption for yourself, and/or spouse, if someone else can claim you as a dependent, even if the other person does not claim a dependency exemption for you or your spouse. If <b>NO</b> , you can claim your personal exemption.			

### Can You Claim an Exemption for a Dependent?



<sup>&</sup>lt;sup>1</sup> If the person was your legally adopted child and lived in your home as a member of your household for the entire year, answer "yes" to this question. A qualifying relative must be one of the following: Your child, or descendant of your child; your stepchild; your brother, sister, half brother, half sister, stepbrother, or stepsister; your parent, grandparent, or other direct ancestor; your stepfather or stepmother; a brother or sister of your father or mother; a son or daughter of your brother or sister; or your father-in-law, mother-in-law, son-in-law, daughter-in-law, brother-in-law, or sister-in-law.

<sup>&</sup>lt;sup>2</sup> If neither the person nor the person's spouse is required to file a return, but they file a joint return only to claim a refund of tax withheld, answer "no" to this question.

<sup>&</sup>lt;sup>3</sup> Gross income for this purpose does not include income received by a permanently disabled individual at a sheltered workshop.

### INTERVIEW TIPS

\*\*\*\*\*\*\*

Member of Household or Relationship Test

### **Probe/Action: Ask the taxpayer:**

Step 1: Did the person live with you as a member of your household for the entire year?

(Answer yes if your child died in the tax year.) If **YES**, the Member of Household or Relationship Test is met. Proceed to the next test—**Citizen or Resident Test.** If **NO**, go to Step 2.

Step 2: Is the person a qualifying relative? Child or descendent of child, child of your brother or sister, stepchild, brother, sister, half brother, half sister, stepbrother stepsister, parent, grandparent, or other direct ancestor, stepmother or stepfather, brother or sister of your father or mother, father-in-law, mother-in-law, son-in-law, daughter-in-law, brother-in-law, or sister-in-law

(Answer yes if legal adoption for your child was finalized on or before December 31 or if the adoption is not yet final, but the child was placed with you for legal adoption by an authorized placement agency.) If **YES**, the Member of Household or Relationship Test is met. Proceed to the next test—**Citizen or Resident Test**. If **NO**, STOP. You cannot claim this person as a dependent.

### INTERVIEW TIPS

\*\*\*\*\*\*\*

Citizen or Resident Test

### **Probe/Action: Ask the taxpayer:**

Step 1: Is the person a US citizen or resident, or a resident of Canada or Mexico, for any part of the year?

If **YES**, the Citizen or Resident Test is met. Proceed to the next test—**The Joint Return Test.** 

If **NO**, STOP. You cannot claim this person as a dependent.

INTERVIEW TIPS  * * * * * * * * * * * * * * * * * * *			
Probe/Action: Ask the taxpayer:			
Step 1: Did the person file a joint return for the year?	If <b>YES</b> , go to Step 2.		
If <b>NO</b> , the Joint Return Test does not apply. Proceed to the next test— <b>The Gross Income Test</b> .			
Step 2: Was a joint return filed by the dependent and his/ her spouse merely as a claim for refund and no	If <b>YES</b> , the Joint Return Test does not apply. Proceed to the next test— <b>The Gross Income Test</b> .		
tax liability would exist for either spouse on separate returns?	If <b>NO</b> , STOP. You cannot claim this person as a dependent.		

INTERVIEW TIPS ***********************				
The Gross Income Test				
Probe/Action: Ask the taxpayer:				
Step 1: Did the person have gross income of \$3,100 or more during the year?	If YES, go to Step 2. If NO, the Gross Income Test does not apply. Proceed to the next test—The Support Test.			
Step 2: Was the person your child?	If <b>YES</b> , go to Step 3. If <b>NO</b> , STOP. You cannot claim this person as a dependent.			
Step 3: Was your child under age 19 at the end of the year?	If <b>YES</b> , the Gross Income Test does not apply. Proceed to the next test— <b>The Support Test</b> . If <b>NO</b> , go to Step 4.			
Step 4: Was the child under age 24 at the end of the year and a full-time student for some part of each of the five months during the year?	If <b>YES</b> , the Gross Income Test does not apply. Proceed to the next test— <b>The Support Test</b> .  If <b>NO</b> , STOP. You cannot claim this person as a dependent.			

### INTERVIEW TIPS The Support Test **Probe/Action: Ask the taxpayer:** TABLE 1 Test for Support by Taxpayers Not Divorced or Separated Step 1: Did you provide more than half the person's total If YES, the person meets the Support Test and qualifies support for the year? as a dependent since all 5 tests are either met or do not apply. If **NO**, go to Step 2. Step 2: Did another person provide more than half the If YES, STOP. You cannot claim this person as a person's total support? dependent. If **NO**, go to Step 3. Step 3: Did 2 or more people together provide more than If YES, go to Step 4. half the person's total support? If NO, STOP. No one can claim this person as a dependent. Step 4: Did you provide more than 10% of the person's If YES, go to Step 5. total support for the year? If **NO**, STOP. You cannot claim this person as a dependent. Step 5: Did the people providing at least 10% of the If YES, the person meets the Support Test and qualifies person's total support for the year provide you as a dependent since all 5 tests are either met or do not with a signed statement agreeing not to claim the apply. exemption? If **NO**, STOP. You cannot claim this person as a dependent. TABLE 2 Test for Support of Child by Divorced or Separated Taxpayers Step 6: Were the parents of the child ever married? If YES, go to Step 7. If NO, use TABLE 1, Test for Support by Taxpayers Not Divorced or Separated. Go to Step 1. If YES, go to Step 8. Step 7: Were the parents divorced or legally separated, separated under a written agreement, or did they If NO, use TABLE 1, Test for Support by Taxpayers Not live apart the last 6 months of the year? Divorced or Separated. Go to Step 1. Step 8: Did one or both parents provide more than half the If YES, go to Step 9. child's total support? If NO, use TABLE 1, Test for Support by Taxpayers Not Divorced or Separated. Go to Step 1. Step 9: Did one or both parents have custody of the child If **YES**, go to Step 10. for more than half the calendar year? If NO, use TABLE 1, Test for Support by Taxpayers Not **Divorced or Separated.** Go to Step 1. Step 10: Did you have custody of the child for more than If YES, go to Step 11. half the calendar year? If NO, go to Step 12. Step 11: Did you sign a Form 8332 or similar statement If YES, STOP. You cannot claim this person as a releasing the exemption? dependent. If **NO**, the person meets the Support Test and qualifies as a dependent since all 5 tests are either met or do not apply. Step 12: Did the custodial parent provide you with a signed If **YES**, the person meets the Support Test and qualifies Form 8332 or similar statement releasing the as a dependent since all 5 tests are either met or do not exemption? apply. If NO, STOP. You cannot claim this person as a dependent.

### **Support Test for Children of Divorced or Separated Parents**

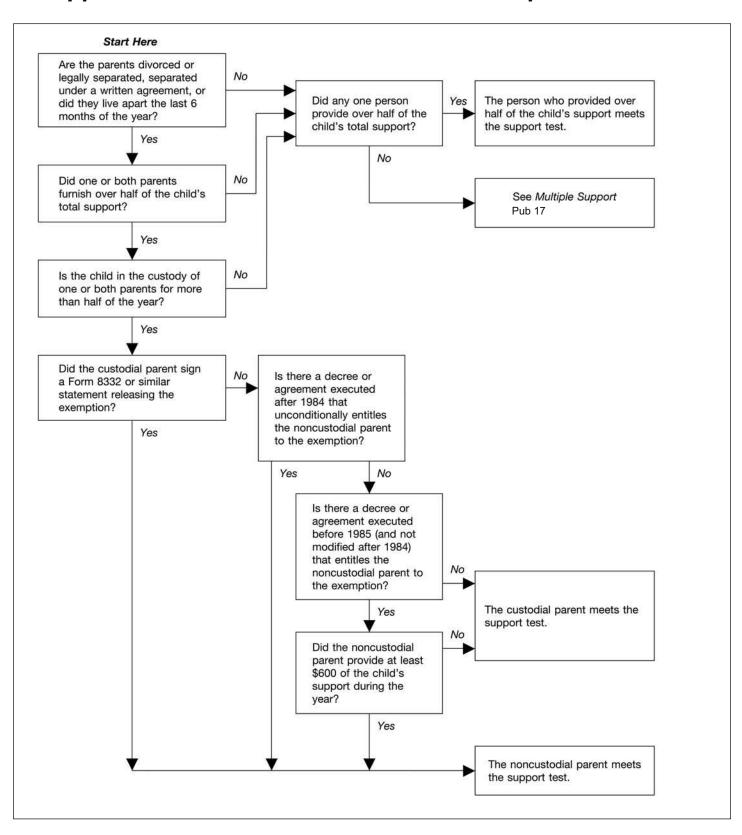


Exhibit 1. Standard Deduction Chart for Most People\*

If Your Filing Status is:	Your Standard Deduction is:
Single	\$4,850
Married filing joint return or Qualifying widow(er) with dependent child	9,700
Married filing separate return	4,850
Head of household	7,150

<sup>\*</sup>Do not use this chart if you were 65 or older or blind, or if someone else can claim an exemption for you (or your spouse if married filling jointly). Use Exhibit 2 or Exhibit 3 instead.

Exhibit 2. Standard Deduction Chart for People Age 65 or Older or Blind\*

Check the correct number of boxes below. Then go to the chart.			
You	65 or older $\square$	Blind $\square$	
Your spouse, if claiming	65 or older $\square$	Blind $\square$	
spouse's exemption			
Total number of boxes y	you checked 🗀		
If Your	And the Number in the Box Above is:	Your Standard Deduction	
Filing Status is:	ABOVO IO.	is:	
Single	1	\$6,050	
	2	7,250	
Married filing joint	1	10,650	
return or Qualifying	2	11,600	
widow(er) with	3	12,550	
dependent child	4	13,500	
Married filing	1	5,800	
separate return	2	6,750	
	3	7,700	
	4	8,650	
Head of household	1	8,350	
	2	9,550	

<sup>\*</sup>If someone can claim an exemption for you (or your spouse if married filing jointly), use Exhibit 3, instead.



If you are married filling a separate return and your spouse itemizes deductions, or if you are a dual-status alien, you cannot take the standard deduction even if you were 65 or older or blind.

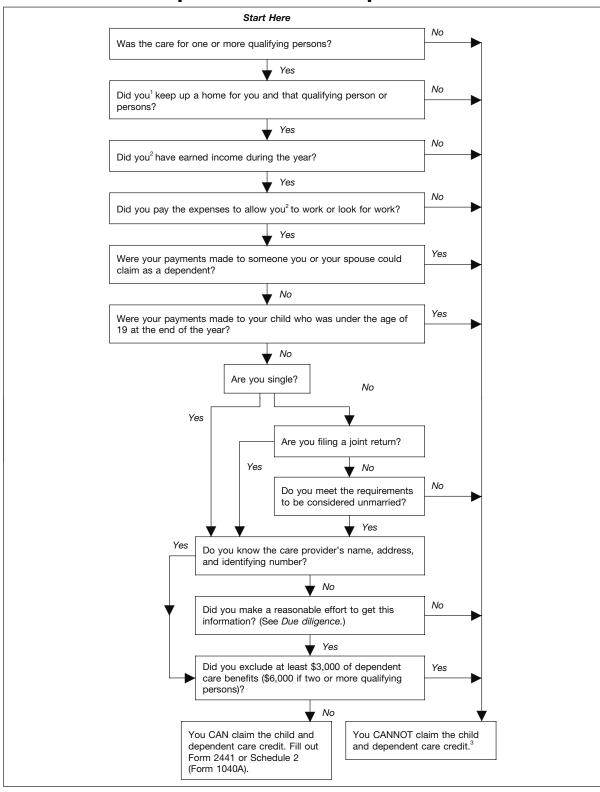
# Exhibit 3. Standard Deduction Worksheet for Dependents\*

If you were 65 or older or blind, check the correct number of boxes below. Then go to the worksheet.				
You	65 or older $\Box$	Blind		
	spouse, if claiming 65 or older	Blind $\square$		
	ise's exemption Il number of boxes you checked			
1.	Enter your earned income (defined	1.		
	below). If none, enter -0			
2.	Additional amount	2	\$250	
3.	Add lines 1 and 2.	3		
4.	Minimum amount.	4	\$800	
5.	Enter the larger of line 3 or line 4.	5		
6.	Enter the amount shown below for your filing status.			
•	Single or Married filing separately— \$4,850	6		
•	Married filing jointly or Qualifying widow(er) with dependent child—\$9,700			
•	Head of household—\$7,150			
7. S	tandard deduction.			
a.	Enter the smaller of line 5 or line 6. If under 65 and not blind, stop here. This is your standard deduction. Otherwise, go on to line 7b.	7a		
b.	If 65 or older or blind, multiply \$1,200 (\$950 if married or qualifying widow(er) with dependent child) by the number in the box above.	7b		
C.	Add lines 7a and 7b. This is your standard deduction for 2004.	7c		
Earned income includes wages, salaries, tips, professional fees, and other compensation received for personal services you performed. It also includes any amount received as a scholarship that you must				

include in your income.

<sup>\*</sup>Use this worksheet only if someone else can claim an exemption for you (or your spouse if married filing jointly).

# Can You Claim the Credit for Child and Dependent Care Expenses?



<sup>&</sup>lt;sup>1</sup>This includes your spouse if you were married.

<sup>&</sup>lt;sup>2</sup>This also applies to your spouse, unless your spouse was disabled or a full-time student.

<sup>&</sup>lt;sup>3</sup>See Expenses not paid until the following year under How To Figure the Credit.

If you had expenses that met the requirements for 2003, except that you did not pay them until 2004, you may be able to claim those expenses in 2004.

### **Credit for Child and Dependent Care Expenses**

### **Qualifying Person**

- A child that is under the age of 13 when the expenses were incurred and for whom a dependency exemption can be claimed,
- A dependent (or a person who could be claimed as a dependent if his or her gross income
  had been less than the personal exemption amount) who is physically or mentally incapable
  of self-care,
- A spouse who is physically or mentally incapable of self-care.

### Special rules apply if the parents are divorced or separated. (see Pub 17)

### **Qualified Expenses**

- Expenses must be paid, for the care of a qualifying person, to allow the taxpayer to work or look for work.
- Cannot include expenses paid while the taxpayer is off work because of illness.
- Main purpose of expenses must be for the qualifying person's well being and protection.

# Other lonrefundable Credits

### **Credit for the Elderly or Disabled**

— Form 1040, attach Schedule R — Form 1040A, attach Schedule 3

### A person may be eligible if:

- 1. 65 or older or;
- 2. Under 65 and retired on permanent and total disability and receives taxable disability income.

### A person is not eligible if:

Filing status is	AND	Non-taxable income (Social Security, Tier 1 railroad retirement, and other nontaxable pensions) is equal to or more than	OR	AGI is equal to or more than	
Single, Qualifying Widow/er Head of Household		\$5,000*	\$17,500**		
Married, filing separate***		\$3,750	\$3,750		
Married, filing joint — one spouse qualifies		\$5,000		\$20,000	
<ul> <li>both spouses qualify</li> </ul>		\$7,500	\$25,000		

<sup>\*</sup> Qualified taxpayers under 65 — This amount is limited to taxable disability income for year, if less.

TaxWise calculates the credit automatically if birthdate is provided. Regardless of taxability social security benefits must be entered on Fom 1040, line 20a, to preclude erroneous calculation of credit.

<sup>\*\*</sup> If the base amount (column two) is limited to disability income, the amount of adjusted gross income which will keep the taxpayer from taking the credit will be less than the amount listed in column three. Check Publication 17, Chapter 34 for more information.

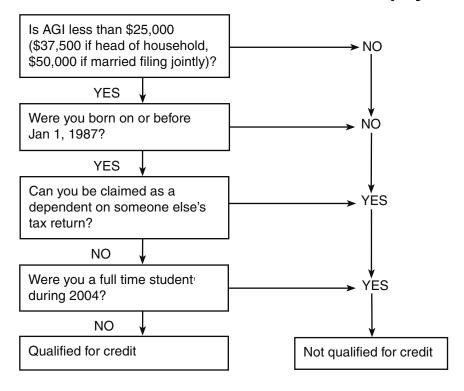
<sup>\*\*\*</sup> Must **not live with spouse** at any time during the tax year.

### **Education Credits**

Hope Credit	Lifetime Learning Credit
Up to \$1,500 credit per eligible student	Up to \$2,000 credit per <b>return</b>
Available <b>only</b> until the first 2 years of postsecondary education are completed	Available for all years of postsecondary education and for courses to acquire or improve job skills
Available only for 2 years per eligible student	Available for an unlimited number of years
Student must be pursuing an undergraduate degree or other recognized education credential	Student does not need to be pursuing a degree or other recognized education credential
Student must be enrolled at least half time for at least one academic period beginning during the year	Available for one or more courses
No felony drug conviction on student's record	Felony drug conviction rule does not apply

Note: You cannot take the tuition and fees deduction and an education credit for the same student. It may be more advantageous to take a tuition and fee deduction as an adjustment to income on Form 1040, line 27. Check both ways once the return is completed to see which is best for the taxpayer.

# Retirement Savings Contributions Credit A nonrefundable credit for certain taxpayers



<sup>1</sup>See Pub 17 for definition of full time student.

### **Child Tax Credit**

Use the worksheet in 1040 or 1040A Instruction booklet.

This is a credit intended to reduce the tax. The credit may be refundable. The credit is up to \$1,000 per qualified child.

### **Qualified Child:**

- 1. Under age 17 at the end of 2004.
- 2. A citizen or resident of the United States.
- 3. Claimed as your dependent.
- 4. Your:
  - a. Son or daughter, adopted child, stepchild, or a descendant of any of them
  - b. Brother, sister, stepbrother, stepsister, or a descendant of any of them if you care for the individual as your own child
  - c. Eligible foster child.

### **Additional Child Tax Credit**

The child tax credit is generally a non-refundable credit; however, certain taxpayers may be entitled to a refundable additional child tax credit.

- Taxpayers with more than \$10,750 of taxable earned income, may be eligible for the additional child tax credit regardless of the number of qualifying children.
- Taxpayers with three or more children may also be eligible for additional child tax credit regardless
  of their income.

Use Form 8812 to calculate the allowable additional child tax credit.

### INTERVIEW TIPS \*\*\*\*\*\*\*\*\* Child Tax Credit (Remember to apply the steps for each child) **Probe/Action: Ask the taxpayer:** Step 1: Is this child claimed as a dependent on If yes, go to Step 2. your tax return? If **no**, you do not qualify for the child tax credit. STOP if you have no other children. Step 2: Is this child under age 17 at end of the If **ves**, go to Step 3. tax year? If **no**, you cannot claim the child tax credit for this child. STOP if you have no other children. Step 3: Is this child a citizen or resident of the If yes, go to Step 4. **United States?** If **no**, you cannot claim the child tax credit for this child. STOP if the taxpayer has no other children. Step 4: Is this child a son, daughter, adopted If yes, go to Step 5. child, stepchild, or a descendant of\* any If **no**, you cannot claim the child tax credit for this child. of them (for example, your grandchild) STOP if the taxpayer has no other children. Or a brother, sister, stepbrother, stepsister, or a descendant of any of them (for example, your niece or nephew) if you care for the individual as you would your own child, Or an eligible foster child? (Must be placed with you by an authorized placement agency and you cared for the child as your own.) **Questions Who Must Use Publication 972** Step 5: Are you excluding income from Puerto If no, go to Step 6. Rico or are you filing Form 2555 or If yes, you must use Publication 972 to figure the credit. 2555-EZ (relating to foreign earned income) or Form 4563 (exclusion of income for residents of American Samoa? Step 6: Is the amount of AGI on line 36 of your If no, go to Step 7. Form 1040, or line 21 of Form 1040A If **yes**, you must use Publication 972 to figure the credit. more than: ■ \$110,000 if you are married filing jointly, ■ \$75,000 if your are filing as single, head of household, or as a qualifying widow, or ■ \$55,000 if you are married filing separately? Step 7: Are you claiming any of the following If no, use the Child Tax Credit Worksheet to figure the credit. credits? If yes, you must use Publication 972 to figure the credit. ■ Adoption credit, Form 8839 ■ Mortgage interest credit, Form 8896 ■ District of Columbia first-time homebuyer credit, Form 8859

<sup>\*</sup>A descendant of is any generation.

### **Summary of EIC Eligibility Requirements**

Part A Rules for Everyone	Part B Rules If You Have a Qualifying Child	Part C Rules If You Do Not Have a Qualifying Child			
Must have a valid social security number.	Child must meet the relationship, age, and residency tests.	Must be at least age 25 but under age 65.			
Filing status cannot be "Married filing separately."	Qualifying child cannot be used by more than one person to claim the EIC.	Cannot be the dependent of another person.			
Must be a U.S. citizen or resident alien all year.		Must have lived in the United States more than half the year.			
Cannot file Form 2555 or Form 2555-EZ (relating to foreign earned income).					
Investment income must be \$2,650 or less.					
Cannot be a qualifying child of another person.					
Part D Earned Income and AGI Limitations					
Must be less than:					

- \$34,458 (\$35,458 for married filing jointly) if you have more than one qualifying child,
- \$30,338 (\$31,338 for married filing jointly) if you have one qualifying child, or
- \$11,490 (\$12,490 for married filing jointly) if you do not have a qualifying child

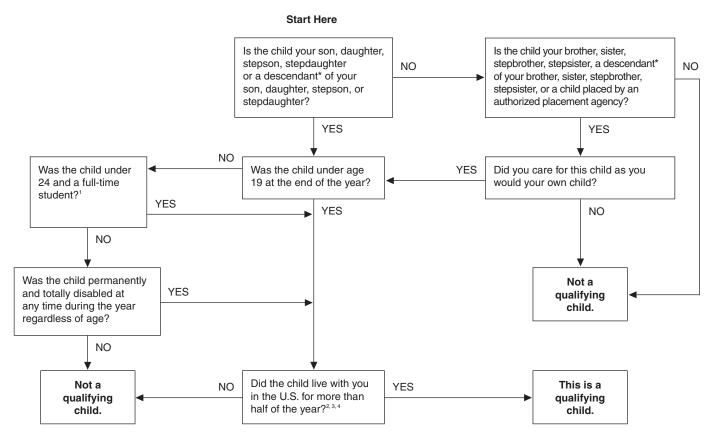
### Part E

### **Investment Income**

Investment income must not be more than \$2,650.

### INTERVIEW TIPS \*\*\*\*\*\*\*\* **EIC General Eligibility Rules Probe/Action: Ask the taxpayer:** Step 1: Calculate the taxpayer's earned income and If yes, go to Step 2. Adjusted Gross Income (AGI) for the tax year. If **no**, STOP. You cannot claim the EIC. Are both less than: \$34,458 (\$35,458 married filing jointly) with two or more qualifying children; \$30,338 (\$31,338 married filing jointly) with one qualifying child; or \$11,490 (\$12,490 married filing jointly) with no qualifying children? Step 2: Do you (and your spouse, if filing jointly) have If **yes**, go to Step 3. If no. STOP. You cannot claim the EIC. a social security number (SSN) that allows you to work? Caution: Answer "yes" if the taxpayer's social security card says "NOT VALID FOR EMPLOYMENT" and the taxpayer or spouse did not obtain the SSN to get a federally funded benefit. Step 3: Is your filing status married filing separately? If yes, STOP. You cannot claim the EIC. If no, go to Step 4. Step 4: Are you (or your spouse, if married) a nonresi-If **yes** and you are either unmarried or married but not dent alien? filing a joint return, STOP. You cannot claim the EIC. If **no.** go to Step 5. Caution: Answer "no" if the taxpayer is married filing a joint return, even if one taxpayer is a nonresident alien. If yes, STOP. You cannot claim the EIC. Step 5: Are you (or your spouse, if filing jointly) filing Form 2555 or Form 2555EZ (Foreign Earned If **no**, go to Step 6. Income)? If yes, STOP. You cannot claim the EIC. Step 6: Is your investment income more than \$2,650? If **no**, go to Step 7. Step 7: Are you (or your spouse, if filing jointly) an EIC If ves, STOP. You cannot claim the EIC. If **no**, go to the interview tips for EIC-With A Qualifying qualifying child of another person? Child or EIC-Without A Qualifying Child.

### **EIC Qualifying Child Determination**



<sup>&</sup>lt;sup>1</sup> To be considered a student, the child must attend school full-time for some part of each of five calendar months of the year. See Pub. 17, *Earned Income Credit*, for rules regarding vocational high school students and night school.

<sup>&</sup>lt;sup>2</sup> If a child fails to meet the residency tests because the child was born or died during the year, the child is considered to meet the test if the child lived with the taxpaver while the child was alive.

<sup>&</sup>lt;sup>3</sup> U.S. military personnel stationed outside the United States on extended active duty are considered to be living in the United States.

<sup>&</sup>lt;sup>4</sup> Count time the taxpayer or qualifying child is away from home on a temporary absence due to a special circumstance as time lived at home.

<sup>\*</sup> A descendant is of any generation.

Interview Tips  ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★						
EIC With A Qualifying Child (Remember to apply the steps for each qualifying child)						
Probe/Action: Ask the taxpayer:						
Step 1: Does your qualifying child have an SSN that allows him or her to work? <b>Caution:</b> Answer "yes" if the child's social security card says "NOT VALID FOR EMPLOYMENT" and his or her SSN was obtained for a reason other than to get a federally funded benefit.	If <b>yes</b> , go to Step 2. If <b>no</b> , STOP. You cannot claim the EIC on the basis of this qualifying child.					
Step 2: Is the child your son, daughter, stepchild, or a descendant of any of them?*	If <b>yes</b> , go to Step 5. If <b>no</b> , go to Step 3.					
Step 3: Is the child your brother, sister, stepbrother, stepsister, or a descendant of any of them, or was the child placed with you by an authorized placement agency?	If <b>yes</b> , go to Step 4. If <b>no</b> , STOP. This child is not your qualifying child. Go to interview tips for EIC-Without A Qualifying Child.					
Step 4: Did you care for the child as you would care for your own child?	If <b>yes</b> , go to Step 5. If <b>no</b> , STOP. This child is not your qualifying child. Go to interview tips for EIC-Without A Qualifying Child.					
Step 5: Was the child any of the following at the end of the tax year:  Under age 19,  Under age 24 and a full-time student, or	If <b>yes</b> , go to Step 6. If <b>no</b> , STOP. This child is not your qualifying child. Go to interview tips for EIC-Without A Qualifying Child.					
Any age and permanently and totally disabled?						
Step 6: Was the child married at the end of the year?*	If <b>no</b> , go to Step 7. If <b>yes</b> , STOP. This child is not your qualifying child (failed the relationship test). Go to interview tips for EIC-Without A Qualifying Child.					
Step 7: Did the child live with you in the United States for more than half (184 days) of the tax year?	If <b>yes</b> , go to Step 8. If <b>no</b> , STOP. This child is not your qualifying child. Go to interview tips for EIC-Without A Qualifying Child.					
Step 8: Is the child a qualifying child of another person?	If <b>yes</b> , explain to the taxpayer what happens when more than one person claims the EIC using the same child <b>(The</b>					

EIC Worksheets.

worksheet.

**Tie-Breaker Rule).** If the taxpayer chooses to claim the credit with this child, compute the EIC using the appropriate

If no, compute the EIC using the appropriate EIC

<sup>\*</sup> If your child was married at the end of the year, he or she does not meet the relationship test unless: You can claim the child's exemption or you cannot claim the child's exemption because you gave that right to the child's other parent.

¹A descendant of is any generation.

### **Qualifying Child of More Than One Taxpayer**

If a child is a qualifying child of more than one taxpayer, the taxpayers may choose which of them will claim the credit on the basis of that child. If two or more children are qualifying children of the same taxpayers (not filing a joint return together), the taxpayers may agree that one will claim the credit on the basis of one child and the other will claim the credit on the basis of the other child.

If two or more taxpayers actually claim the credit on the basis of the same qualifying child, the statute determines which of them is entitled to the credit on the basis of that child.

### **EIC Tie-Breaker Rule**

The Rule: Only one person can claim a child as a qualifying child for the EIC.

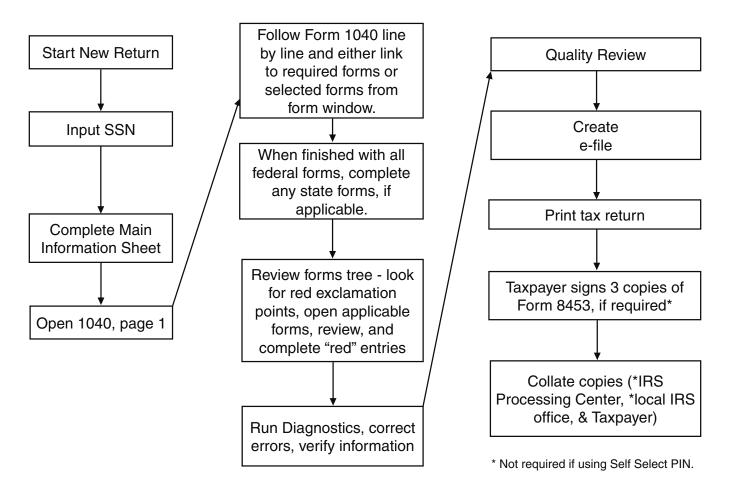
**Advise the taxpayer:** If more than one individual claims the child on separate returns, their refund (If any) will be delayed. Thus, the taxpayers should reach an agreement with the other party as to who will claim the credit using the child.

What happens if no agreement is reached? If the taxpayers cannot agree and more than one person actually claims the credit using the same child, the IRS will apply the following "tie-breaker rule."

IF more than one person claims the EIC using the same child and	THEN
Only one of the person is the child's parent	Only the parent can treat the child as a qualifying child.
Two of the persons are the child's parents, and they do not file a joint return together	Only the parent with whom the child lived the longest during the year can treat the child as a qualifying child.
Two of the persons are the child's parent, the child lived with each parent the same amount of time during the year, and the parent do not file a joint return together	Only the parent with the highest adjusted gross income (AGI) can treat the child as a qualifying child.
None of the persons are the child's parent	Only the person with the highest AGI can treat the child as a qualifying child.

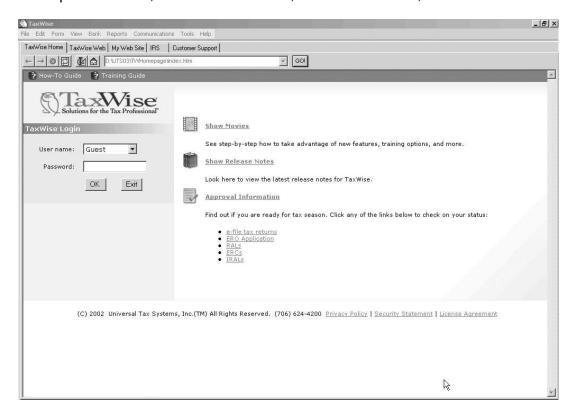
### INTERVIEW TIPS \*\*\*\*\*\*\* **EIC Without A Qualifying Child Probe/Action: Determine and/or ask the taxpayer:** Step 1: Can you (or your spouse, if filing jointly) be If yes, STOP. You cannot claim the EIC. claimed as a dependent by another person? If **no**, go to Step 2. Step 2: Were you (or your spouse, if filing jointly) at least If yes, go to Step 3. 25 but under age 65 on December 31 of the If no, STOP. You cannot claim the EIC. tax year? Step 3: Did you (and your spouse, if filing jointly) live in If yes, compute EIC using the appropriate EIC Worksheet. the United States for more than half (at least If no, STOP. You cannot claim the EIC 184 days) of the tax year?

### **TaxWise Flow Chart**

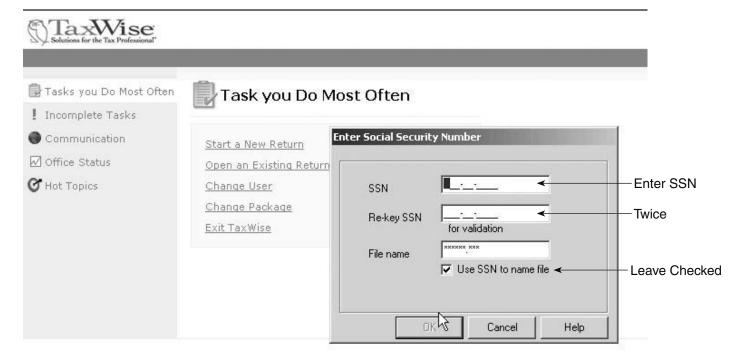


### **TaxWise Log in Screen**

Open TaxWise, select "User Name," enter "Password," and click "OK."



### **Start A New Return**



### **TaxWise Quick Reference**

Close Form -

The TaxWise Window

Zip code, city, and state Email address

\*

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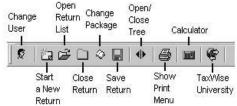
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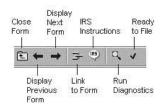
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### **Toolbars**

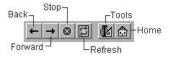
### **Main Toolbar**



### **Tax Preparation Toolbar**



### **Browser Toolbar**



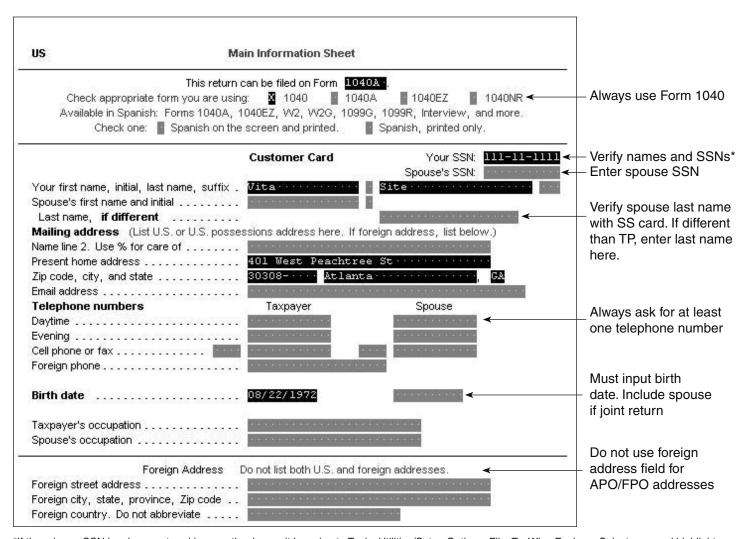
### **Print Preview Toolbar**



Shift	IRS Help		Un- Estimate		Shift				Un- Override	Shift	Remove Form	Add Copy	Pause Timer
	F1	F2	F3	F4		F5	F6	F7	F8		F9	F10	F11
No Shift	TW Help		Estimate		No Shift	Calculator	Second Form	Return Status	Override	No Shift	Link	Close Form	Insert Variable

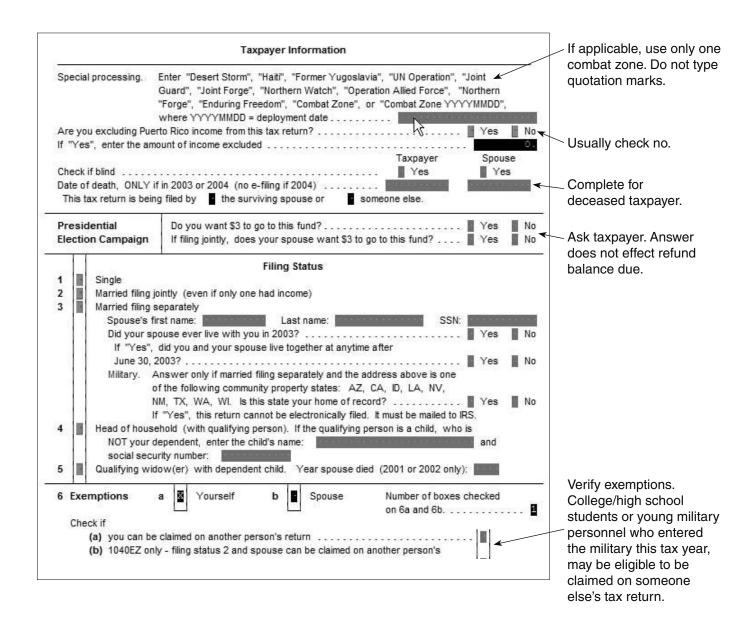
COLOR SCREEN					
Yellow	Calculated Entries				
Green	Non-Calculated Entries				
Red Block	Required Entries				
Red on Gray	Overridden Entries				
White on Red	Estimated Entries				
Yellow Block	Scratch Pad Attached				

### **Main Information Screen**



<sup>\*</sup>If the primary SSN has been entered incorrectly, change it by going to Tools, Utilities/Setup Options, File, TaxWise Explorer. Select user and highlight applicable return. Select Rename under Action. Type in new SSN and click Rename button. Return to Main Info and change SSN.

### **Main Information Screen (Cont)**



### Dependent/Nondependent Instructions

If you have more than 5 dependents, select Form 1040 above and list the first 5 dependents below. Then go to the statement, in the dependent's section of Form 1040, to list the rest of your dependents. You can also list in the dependent section below, children, who lived with you and qualify for Dependent Care and/or Earned Income Credit, but are not your dependents, due to a divorce or separation agreement.

Do not list nondependents on the statement accessible from Form 1040.

If your dependent's last name is the same as the taxpayer's last name, you may omit these entries here. If omitted, the dependents on Form 1040 or 1040A will have the taxpayer's last name. This option does not apply if you have more than 5 dependents and are using the statement.

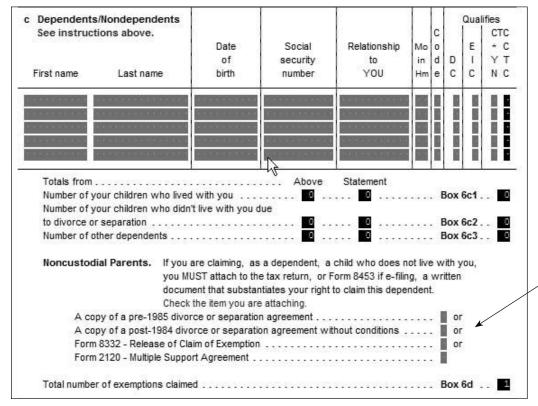
For both dependents and nondependents listed below, enter in the Code section, one of the following.

- 0 (zero) for your nondependent child who lives with you;
- 1 for your dependent child who lives with you;
- 2 for your dependent child who does not live with you due to divorce or separation;
- 3 for all other dependents other than 1 or 2 above.

If you are claiming the Child Tax Credit (CTC), Earned Income Credit (EIC), and/or Dependent Care (DC), you must enter the date of birth for qualifying children and "X" the EIC and/or DC box(es) below.

CTC is calculated for children born after 12/31/1986.

If the relationship is "niece", "nephew", "brother", or "sister", was this child cared for as if the child was the taxpayer's own child? If "No", mark "N". If "Yes", mark "Y". If the answer to this question is "No", you are not entitled to CTC or EIC for this child.



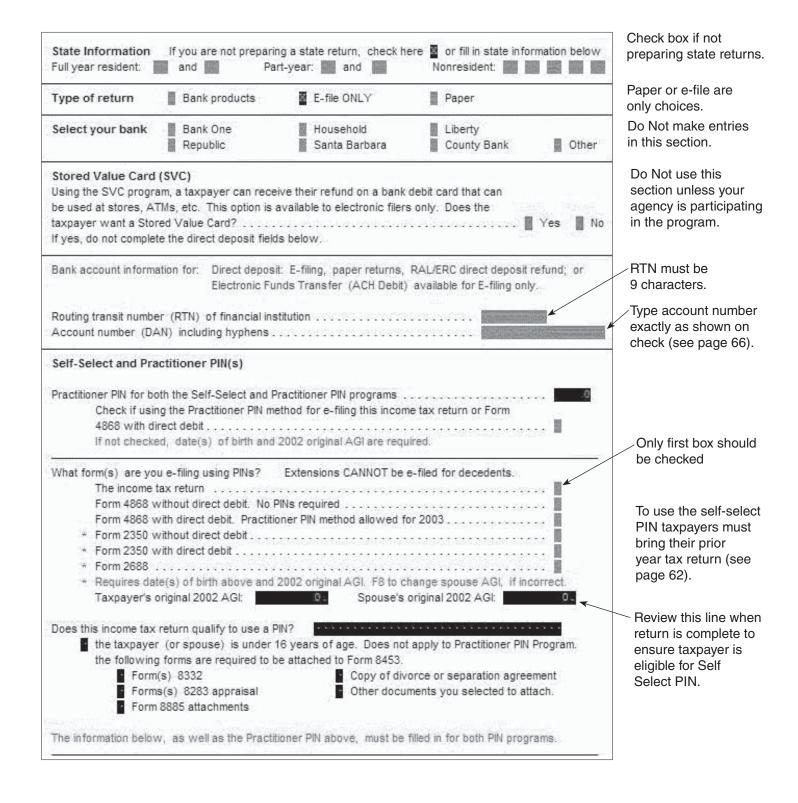
DC is Credit for Child and Dependent Care expenses (see page 17 for qualifications)

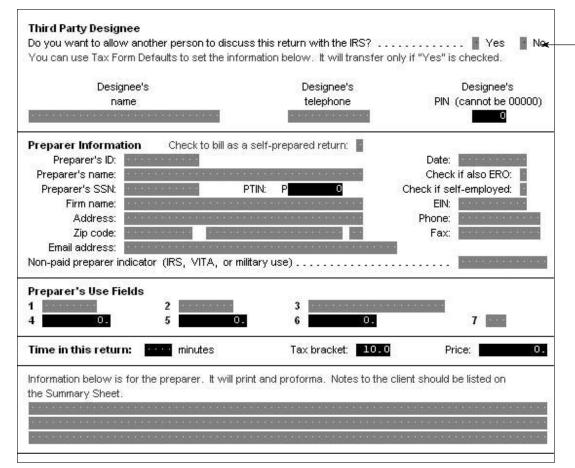
EIC is Earned Income Credit (see page 23 for qualifications)

CTC is Child Tax Credit-TaxWise automatically determines if child is a qualifying child based upon your input.

Verify names, SSN and dates of birth with Social Security card to prevent rejected returns.

Check applicable box if noncustodial parent.





Usually check No

Do Not make any entries in this section. The PTIN field should have an entry by default. If not, please contact your site manager.

# The following is for military only

Field 1: Enter one of the following Grade (E4, 03, etc)

RET

DEP

DOD

Field 2: Enter one of the following

**USAF** 

USA

USN

**USMC** 

USCG

DOD

Field 3: Taxpayer's organization (i.e. 12FW/JA)

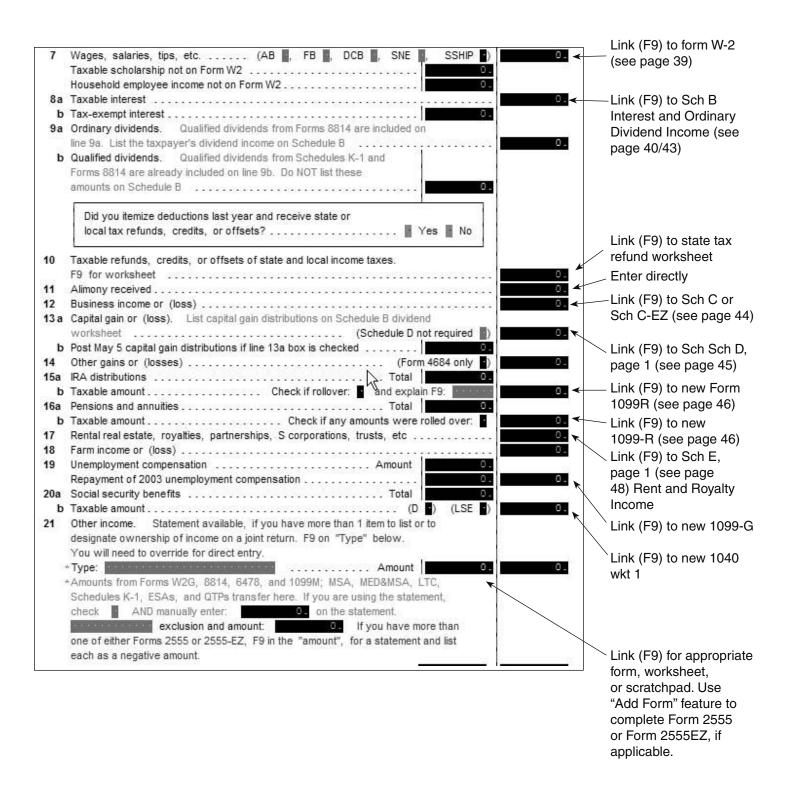
axWise

**Income**The following are examples of income items to consider in determining entries into TaxWise:

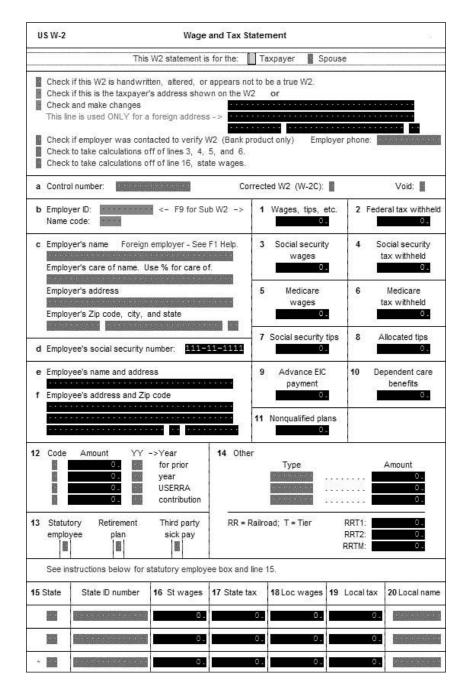
<u>Form</u>	<u>Type</u>	Go to 1040 Line	<u>TaxWise Entries</u>
W-2	Wages & Salaries	7	Link (F9) and complete Form W-2
1099-INT	Interest	8a	Link (F9) and complete Schedule B,
			Interest and Ordinary Income
1099-DIV	Dividends	9	Link (F9) and complete Schedule B,
			Interest and Ordinary Income
1099-MISC	Miscellaneous Income	12	Link (F9) and complete Schedule C-EZ
1099-B	Sale of Stock	13	Link (F9) and complete Schedule D,
			page 1
1099-R	Distributions from	16	Link (F9) and complete Form 1099-R
	Retirement Plans		
RRB-1099-R	Railroad Retirement	16	Link (F9) and complete Form 1099-R
	Benefits (Tier 2)		
1099-G	Certain Government	19	Link (F9) and complete Form 1099-G
	Payments		
SSA-1099	Social Security Benefit	ts 20	Link (F9) and complete 1040 Wkt 1
RRB-1099	Railroad Retirement	20	Link (F9) and complete 1040 Wkt 1
	Benefits (Tier 1)		
W-2G	Gambling Winnings	21	Link (F9) and complete 1040, line 21,
			Other Income

Note: Once the main info and income statements are entered, TaxWise automatically makes available all forms and schedules for credits except Hope and lifetime learning credits and retirement savings contribution credit if there is only a Roth IRA contribution. These credit forms and schedules will be annotated with a red exclamation point.

### **How/Where To Enter Income**



### Form W-2 Instructions



**Tax Tip:** If there is more than one Form W-2, select the "Copy W-2" tab.

Compare this address to Form W-2 address. If same, check second box. If different, check third box and enter address exactly as it appears on Form W-2.

If boxes 3,4, 5, and 6 DO NOT match taxpayer's copy of Form W-2, check fifth box and enter data exactly as it appears on Form W-2.

Review Box 2 and Box 17 to ensure tax withheld was entered and is correct.

# Form W-2 and Form 1099 ALERT!

IRS requires that information on electronically filed Forms W-2 and 1099-R match the printed Forms W-2 and 1099-R **exactly.** 

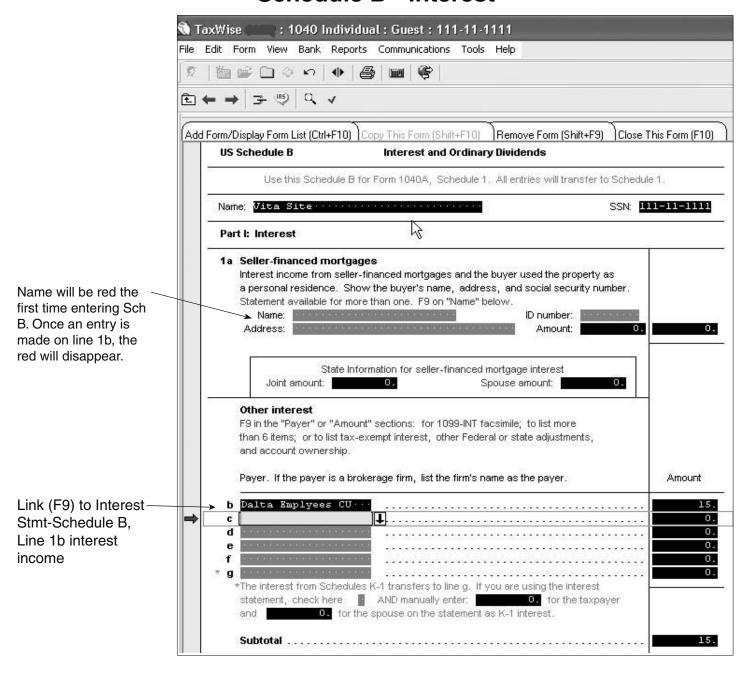
A taxpayer with multiple W-2s *or* 1099-Rs could possibly have a *different* address on several, if not all, of the W-2s or 1099-Rs.

Check them carefully; the change must be done on *each and every* W-2 or 1099-R differing from the current address.

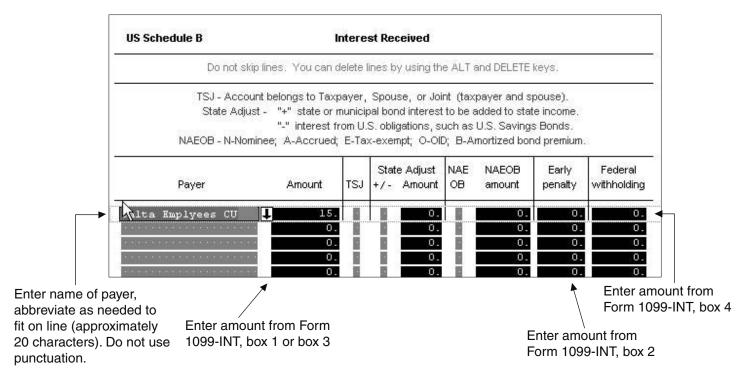
#### **IMPORTANT!**

The most current address entered in MAIN INFO will not be affected and will remain the current address for the taxpayer(s).

### Schedule B - Interest



### **Interest Statement Line 1b Interest Income**



Note: Use only 1 interest statement to record all interest/dividend income

## Additional Interest, NAEOB and State Adjustments

TSJ: Annotating who received interest is important for state tax purposes

State Adjustment: IMPORTANT—When a state return has been selected on the Main Info Sheet the entries are transferred directly to the state return. If state tax law treats the interest differently, an adjustment has to be made in the State Adj column.

Example 1: Interest from US Government HH Bond is fully taxable on the Federal return. If this interest is not taxable on the state return, an adjustment has to be made by entering a "-" in the State Adj +/- column followed by the amount in the State Adj column. This action will adjust the entry in the state return.

#### NAEOB column enter:

- N Nominee interest—Interest transferred to another person
- A Accrued interest—Interest paid to seller at time of purchase
- E Federal tax exempt interest
- O OID Usually reported on Form 1099OID and generally is fully taxable
- B Amortized bond premium—See IRS Pub 1212 for more detail

<u>Example 2: Municipal bond interest from the taxpayer's state is tax exempt for both the Federal and state return.</u> An "E" entered in the NAEOB column will result in the interest showing as tax exempt in both the Federal and state return. **No entry is needed in the State Adj column.** 

Example 3: Municipal bond interest from a state other than the taxpayer's state is tax exempt for the Federal return but is taxable on the state return. Entering an "E" in the NAEOB column will show the entry as tax exempt for both the Federal and state returns; therefore, an adjustment has to be made in the State Adj column. Enter a "+" in the State Adj +/- column followed by the amount in the State Adj column. This action will adjust the entry in the state return

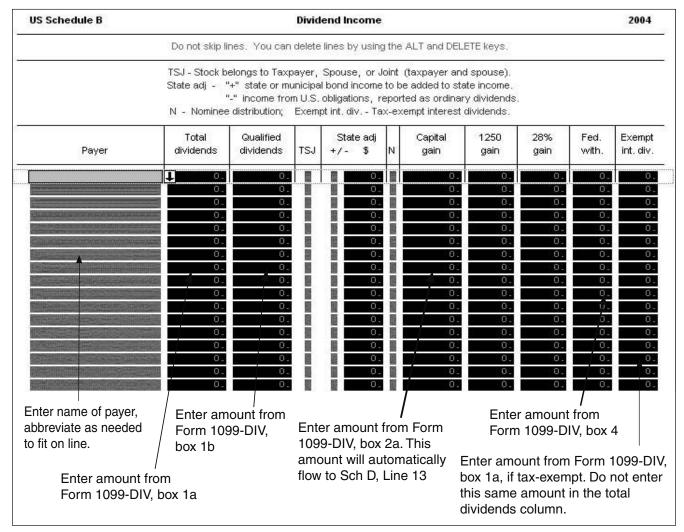
TAX TIP: Always fill in the additional interest form like there is only a Federal return. Recognize that this entry is transferred directly to the state return. Then, ask the question, is the interest treated differently on the state return. If the interest is treated differently, adjust by entering the appropriate +/- and amount in the State Adj column.

# **Schedule B, Ordinary Dividends**

5	F9 in the "Payer" or "Assount" section: for 1099-DIV facsimile; to list more than 10 items; or to list capital gain distributions, other Federal or state adjustments, and stock ownership.	
	Payer. If the payer is a brokerage firm, list the firm's name as the payer.	Amount
a	ABC Mutual Fund	
b	DEF Stock · · · · · · · ·	·
c	***************************************	
d	allerata la la la la laterata la	
e	4000+94+004000+9404004	
f		
g	1 1 1 2 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
h	100101010101010101010101	
1		
j		
7	*The dividends from Schedules K-1 transfer to line j. If you are using the dividend	
	statement, check here AND manually enter: 0. for the taxpayer	
	and for the spouse on the statement as K-1 dividends.  Enter any 28% gain listed on 1099-DIV(s), that is not shown as nominee	
	dividends	
	Subtotal	

Link (F9) to Dividend Stmt-Schedule B, Line 5 Dividend Income

### **Dividend Statement**



## **Additional Dividends Entries**

TAX TIP: Note that the procedure for entering tax-exempt interest dividends on the "Dividend Stmt Dividend Income" form does not require an entry in the "Ordinary Dividends" column. Tax Exempt Dividends are entered once in the Tax Exempt column. This is different from the procedure used on the "Interest Stmt Interest Income" form where the first "Amount" column includes tax-exempt

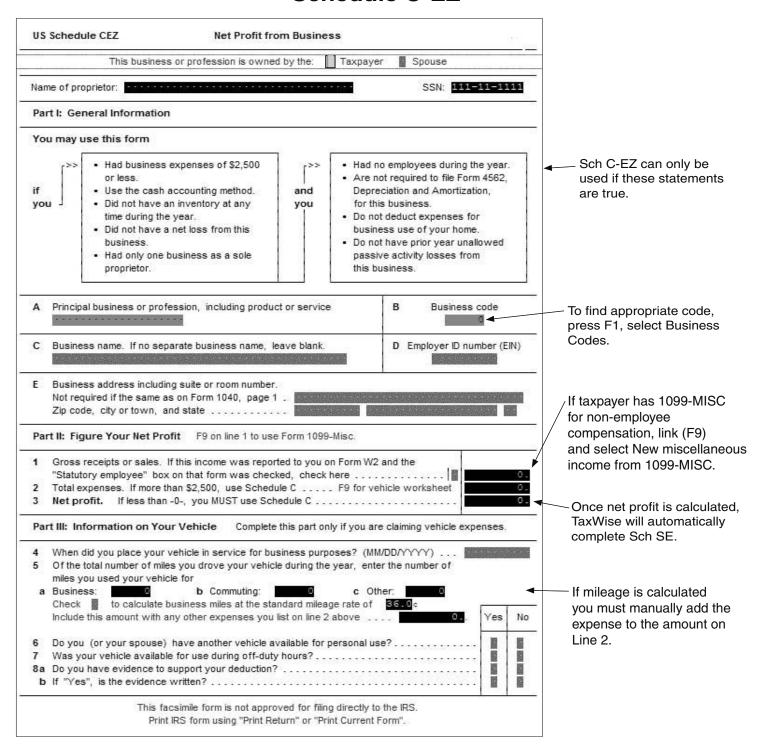
interest, and then the tax-exempt interest portion is listed again in the NAEOB column.

State Adjustment: When a state return has been selected in the Main Information Sheet, entries made in the Additional Dividends form will be treated the same on the state return. If state tax law treats the dividend differently an adjustment has to be made in the State Adj column.

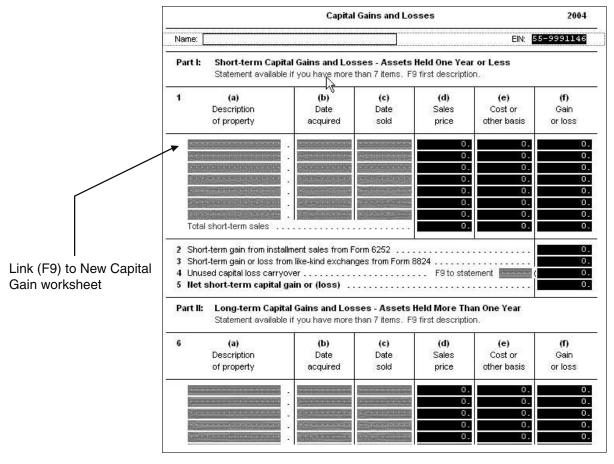
Example 1: Enter dividends from direct Federal Government obligations which are fully taxable on the Federal return but tax-exempt on the state return. Entering the dividend in the Amount column will result in the dividend showing up as taxable on both the Federal and state returns. Therefore an adjustment has to be made in the State Adj column by entering a "-" and the amount. This will result in the dividend showing up as tax exempt on the state return.

TAX TIP: Always fill in the additional dividend form like there is only a Federal return. This entry is transferred directly to the state return. Then, ask the question, "Is the dividend treated differently on the state return?" If yes, adjust by entering the appropriate +/- and amount in the State Adj column.

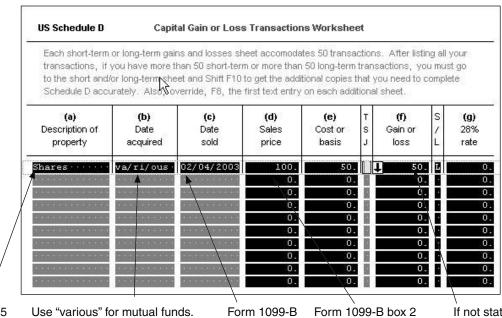
### Schedule C-EZ



## Schedule D - Capital Gains And Losses



# **Schedule D - Capital Gains and Loses Worksheet**



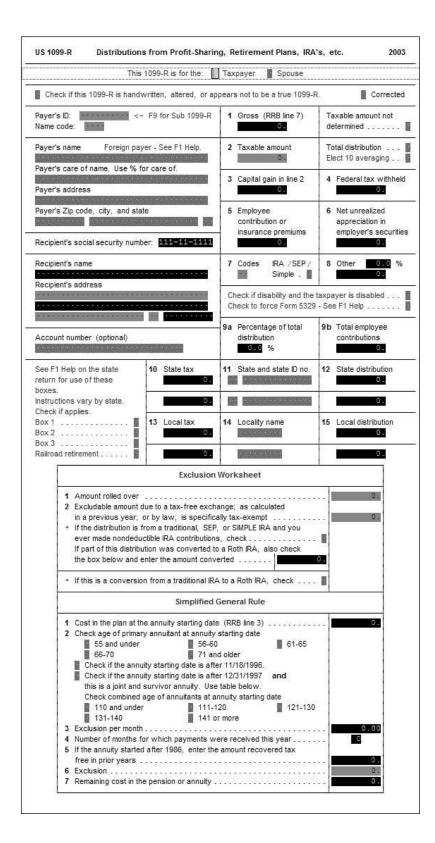
Form 1099-B, line 5 or other description as provided by the taxpayer.

Use "various" for mutual funds. When using various for multiple short term transactions, the S/L column must be overridden (F8) and an S entered.

Form 1099-B Form 1099-B box 2 box 1a

If not stated on brokerage statement, taxpayer will need to provide basis. If cost basis is zero, (such as demutualization) go back to Sch D and use F3 Key to delete red on cost basis.

# 1099-R-Pension and Annuity Income



Complete TaxWise version of 1099-R using information from TP's Form 1099-R or Form RRB-1099-R. Make sure the paper and electronic version match.

This worksheet is used to recover taxpayer's original contributions. The employee contributions are shown in Box 5 or 9b on Form 1099-R or Form RRB-1099-R. For CSA Form 1099-R use the original contribution box.

Taxpayer must have the recovered tax free amount or last year's tax return.

# RAILROAD RETIREMENT, CIVIL SERVICE, AND SOCIAL SECURITY BENEFITS

Form RRB-1099-R—Non-Social Security Equivalent Benefits (NSSEB)—NSSEB includes all Tier 1 and Tier 2 Railroad Benefits not included on Form RRB-1099. It should be treated the same as any other qualified employee retirement plan.

Enter RRB 1099-R data on TaxWise Form 1099-R as follows:

Box	From RRB-1099-R	To TaxWise
3	Employee Contributions	1099-R Box 9b and Line 1 of Simplified General Rule Section
7	Gross Distribution	1099-R Box 1
9	Federal Income Tax Withheld	1099-R Box 4
12	Medicare Premium Total	Sch A—Detail—If itemizing deductions

Complete TaxWise Form 1099-R as follows:

- Click on Box 2b—"Taxable amount not determined"
- A distribution Code (box 7) is not required for NSSEB
- Complete "Simplified General Rule" section if applicable
- "X" the **Railroad retirement** Box to the left of block 13 for Railroad pensions that qualify for subtraction on state returns.

**CSA Form 1099-R—Civil Service Retirement Benefits**—The Office of Personnel Management issues CSA Form 1099-R for annuities paid or CSF Form 1099-R for survivor annuities paid. These forms do not have box numbers like other Forms 1099-R. Refer to the table below for proper treatment of the amounts reported on CSA or CSF Form 1099-R.

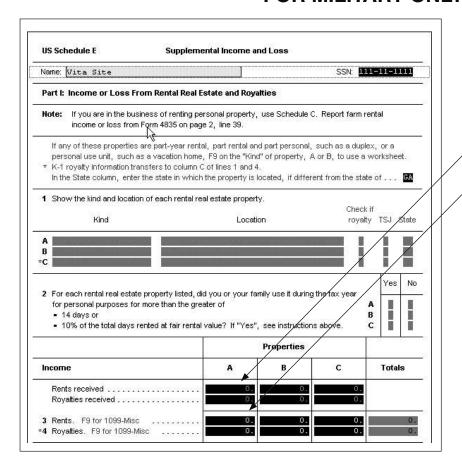
CSA Form 1099-R	TaxWise Entries
Original Contributions	1099-R box 9b and line 1 of Simplified General Rule section
Gross Annuity Amount	1099-R box 1
Federal Income Tax Withheld	1099-R box 4
Health Insurance Premium	Sch A—Detail—if itemizing deductions
State Tax Withheld	1099-R box 10

Form RRB-1099—Tier 1 Social Security Equivalent Benefits (SSEB)—Treat the benefits reported on this form just like the information reported on SSA Form 1099.

**SSA Form 1099—Social Security Benefit Statement**—The Social Security Administration issues SSA Form 1099 to report benefits paid. Use the following procedures for entering this information into TaxWise:

- From Form 1040, Line 20, link (F9) to 1040 Wkt 1
- Scroll to Social Security and Railroad Tier 1 Benefits section
- "Social Security Received This Year"—Enter SSA Form 1099 Box 5 amount or RRB Form 1099 Box 5 amount
- "Medicare to Schedule A"—Enter SSA Form 1099 Medical Premium amount or RRB Form 1099 Box 11 amount
- "Federal Tax Withheld"—Enter SSA Form 1099 Box 6 amount or RRB Form 1099 Box 10 amount

# Schedule E-Rental Income and Loss FOR MILITARY ONLY

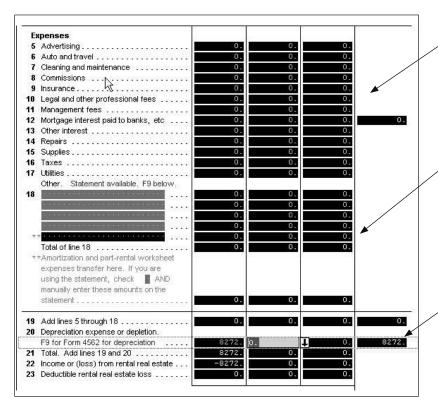


Enter rent received

If 1099-MISC received for rental income, link (F9) to New Miscellaneous Income from 1099-MISC.

Use Sch E to report rental income <u>only</u> when taxpayer is NOT in the business of renting property.

Use separate columns for each rental property.



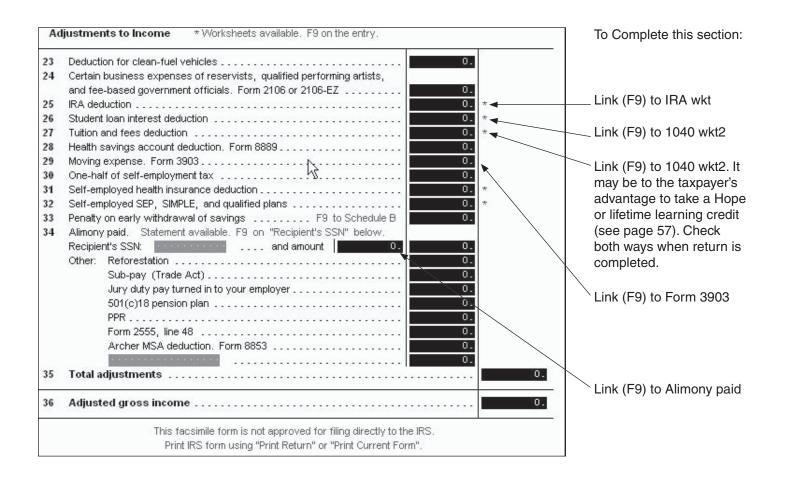
Can deduct hazard insurance (not home owners) as reported on 1098.

most common entries:

- home owners association fee
- telephone bills

Link (F9) to Form 4562 (see page 38)

## Form 1040-Adjustments To Income



# Form 1040, Page 2-Deductions

Tax	cable Income and Tax
37	Amount from line 36 (adjusted gross income)
38a	Taxpayer: 65 or older Blind; Spouse: 65 or older Blind
	Total boxes checked
b	If you are married filing separately and your spouse itemizes deductions, or
	you are a dual-status alien, check here or F3
39	Itemized deductions or standard deduction. If you elect to itemize
	deductions even though the standard deduction is larger, check here
	If you were or are a resident of Puerto Rico and are excluding Puerto Rico
	income, or you are excluding income on Form 4563, check here (section 933)   9700
40	Subtract line 39 from line 37 – 9700
41	If line 37 is \$107,025, married filing separately; \$142,700, single; \$178,350 head
	of household; \$214,050, married filing jointly or qualifying widow(er), multiply the
	exemptions on line 6d by \$3,100. If line 37 is more than the amounts listed above,
	the exemption amount is reduced
42	Taxable income
43	Tax. Calculated from Tax table or schedule Form 8615
	Schedule D Tax Worksheet Schedule J
	Check if any tax is from: Form(s) 8814 Form 4972
	Education credit recapture amount

If itemizing deductions, link (F9) to Sch. A Itemized Deductions (see page 52)

# **Schedule A-Itemized Deductions**

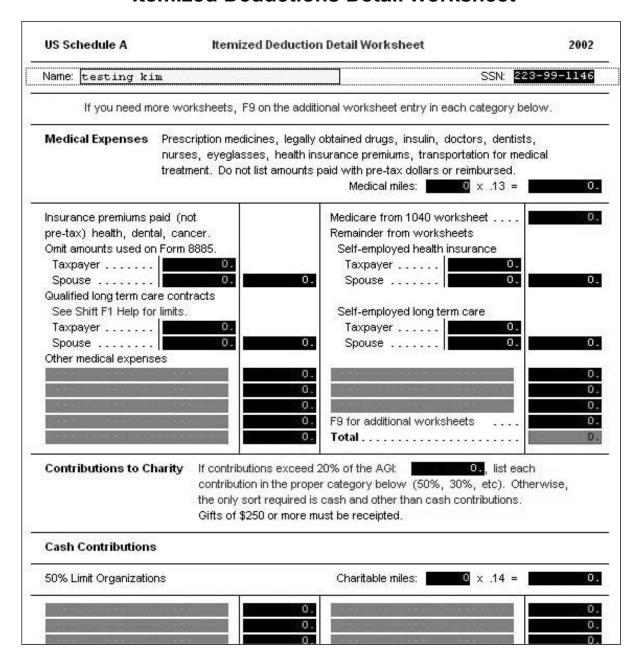
US	Schedule A	Itemized Deductions	2003	
Naı	me: JOE TEST·····		SSN: 111-11-1111	Link (F9) to Itemized Detail sheet from
		For faster data entry, use the Page Down key.		any Sch. A Line 1 fo breakout of medical
Me	edical and Dental Expens	es	ati en	expenses and contributions to
1		dental expenses	0.	charity. (see page 54
2		line 35		
3				
4	Subtract line 3 from line 1			
Ta	xes You Paid			
5		res. To list amounts paid in 2003 for		
		see the F/S Tax Paid worksheet	0.	
6	100 0 711 100 000 000	from Form 8829 0.	1	
		from part rental worksheets		
	Real estate taxes on your		1	
	listed above Other real estate taxes yo			
	elsewhere in this tax retu		0.	
7	Personal property tax rem			
•	일하게 하는 사람들은 일을 때 사람이라고 자꾸를 만나 없어요.		1	
	V4	not listed above	0.	
8	Other taxes.		1	
	Statement available. F9 o	n "Type" below.		
		Amount 0.	0.	
9	Add lines 5 through 8			
Int	erest You Paid		2)	35
0	Home mortgage interest re	emainder from Form 8829		Enter amount from
U	Home mortgage interest re	THE PARTY AND THE PARTY OF THE		Form 1098, box
		0.		1 (and box 2, if
		cable		applicable)
		nd points from Form 1098,		,
	not listed above	\$250P380 0400 050 050 050 050 050 050 050 050 0	0.	
1	Home mortgage interest n	ot reported on Form 1098.		
		ow the person's name, ID number,		
	and address. Statement	available. F9 on "Individual's name".	1	
	Individual's name			
		0.		
2		m 1098	1====1	Loan origination
3		ch Form 4952, if required	1	fee from closing
4	Add lines 10 through 13 .		0.	statement can be entered here if not
Git	fts to Charity If you ar	e using Form 8283, list all contributions on the A	Detail sheet.	included as points
15			0.	on Line 10.
16		eck		
7		.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		
18	Add lines 15 through 17 .		0.	

# **Schedule A-Itemized Deductions (cont)**

MILITARY ONLY Link (F9) to 2106 or 2106EZ

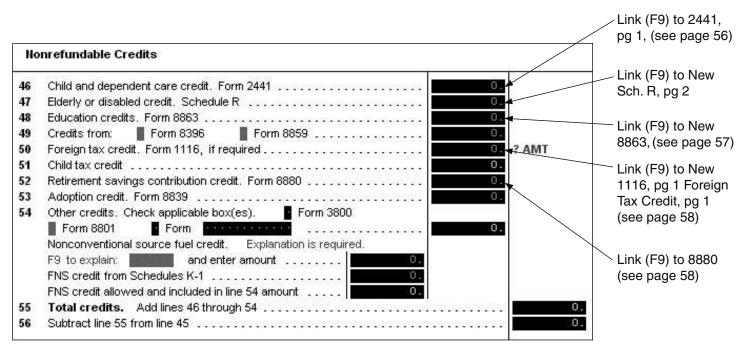
19	Casualty or theft loss(es). Attach Form 4684
Jo	ob Expenses and Most Other Miscellaneous Deductions
	You will need to override the following entries
20	for items not requiring a form.
20	Unreimbursed employee expenses - job travel, union dues, job
	education, etc. Statement available. F9 on "Type" below.
	* Amount 0. * Forms 2106 and 2106EZ transfer to this line. If you are using a
	18 78 22 20 10 10 10 10 10 10 10 10 10 10 10 10 10
	statement, check here AND manually enter:
	Line 20 amount for state returns
21	Tax preparation fees
22	Other expenses - investment expense, safe deposit box, etc.
22	Statement available. F9 on "Type" below.
	Type Amount
	++ 0.
	0.
94	**Schedules K-1 and Forms 4684 and 4797 amounts transfer here.
	If you are using a statement, check here AND manually
	enter: 0. on the statement.
23	Add lines 20 through 22
24	Amount from Form 1040, line 35
25	Multiply line 24 by 2%
26	Subtract line 25 from line 23
	Line 26 amount for state returns
Ot	ther Miscellaneous Deductions
2004	West Production (Co. 1997) (19
27	Statement available. F9 on "Type" below. Clearly mark gambling losses.
	Type Amount 0.
-	**Schedules K-1, Forms 4684, 2106, 2106EZ, and W2G losses add in here. If
	your are using a statement, check here AND manually enter:
	on the statement.
	Line 27 amount for state returns
	\ Link (F9) to misc deducti
	Sch A Line 22

### **Itemized Deductions Detail Worksheet**

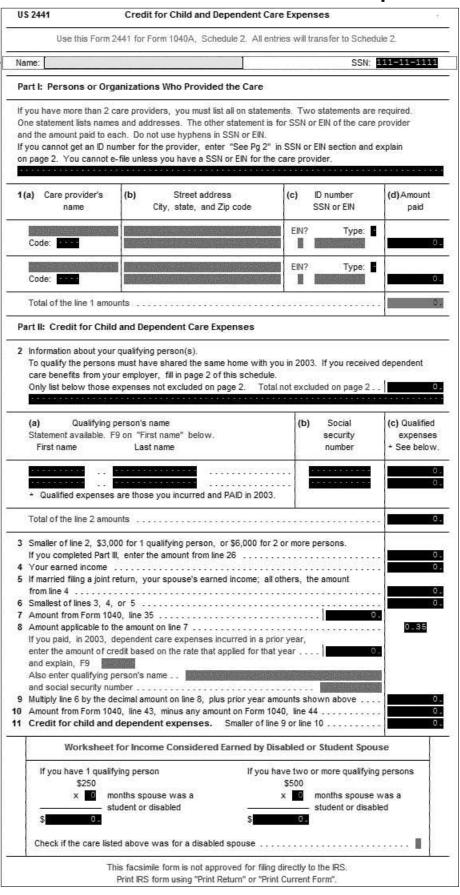


# TaxWise Nonrefundable

### **Nonrefundable Credits**



## Form 2441-Credit For Child And Dependent Care Expenses



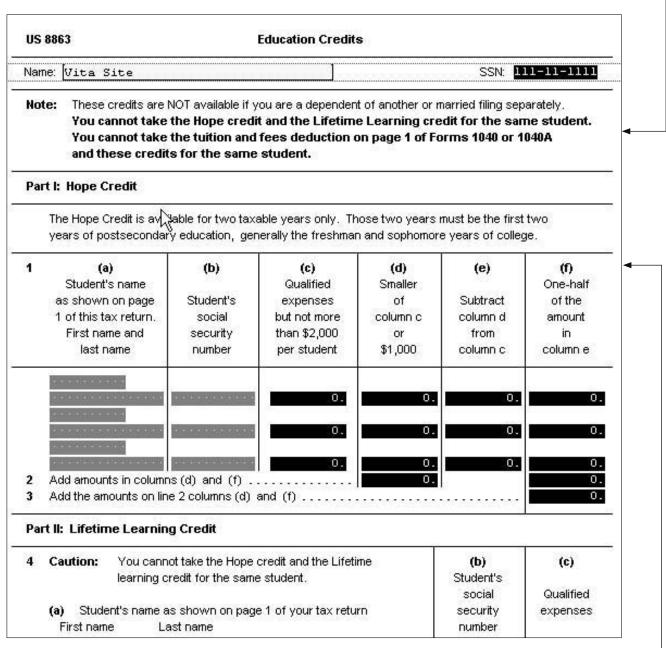
Follow the onscreen TaxWise instructions when the taxpayer has more than two care providers.

If more than 2 children with dependent care expenses, Link to Qualifying Form 2441, Line 2 and complete all fields for each qualifying child.

If spouse is disabled or full time student, enter the number of months.

### Form 8863-Education Credits

It may be more desirable to take a tuition and fees deduction as an adjustment to income on Form 1040, line 27. Check both ways after the return is completed to determine which is best for the taxpayer.



For both Hope and lifetime learning credit, enter qualified student's name, SSN, and qualified expenses software will calculate the credit.

### Form 1116-Foreign Tax Credit

Name:  Vita Site		1		SSN: II	11-11-1111
Simplified Limitation Electio					
The simplified method cann	90 90 90				
If your only foreign source					
reported to you on a payee					
foreign taxes are not more form. You can enter the fo				ardo not need to fill t directly on Forms 10	
1040NR. By making this ele					
taxable year to which this e	나이는 사람들이 하는 것이 없었다.				
only be revoked with IRS or			50 P. M.	그렇게 되었다. 하이네트라 여행하다 병사를	
applicable and also on line			gir ir icomic t	ar scriedules D'Ol L	, us
applicable and also on line	10 011 01111 11	IOAMI.			
a Passive income b High withholding tax interest c Financial services income d Shipping income	or fo f ∰ Certs from corp	ends from a DISC rmer DISC ain distributions a foreign sales oration (FSC) or er FSC	g h i	Lump sum distribut Section 901(j) inco Income re-sourced treaty General limitation income	ome
k Resident of (name of coun	try):				
Part I: Taxable Income or Lo	oss from Sou	urces Outside Un	ted States	s for Category Ab	ove
I Name of country or posses	sion Limit to	10 characters for r	rinting		
A + 00 + 0 + 0 + 0 + 0 + 0 + 0 + 0 + 0 +	I	В	300000 <del>0</del> 00	C	
89 X.4573, 000 (CHARTON LT 120 AAN 40 AW 40 AW 40 AW 40 AW	.e	Α	В	С	Total
<ol> <li>Gross income from country</li> </ol>	(A)			J. J.	

If qualified foreign taxes are \$300 (\$600 if MFJ) or less and the income is from interest, dividends, royalties, etc, enter the amount here only.

Do not complete the rest of the form.

#### **FOR MILITARY ONLY**

If the foreign tax is not passive and greater than \$300 (\$600 if MFJ) complete Form 1116. Read each line carefully and enter all applicable information.

# **Retirement Savings Contributions Credit**

TaxWise will automatically insert Form 8880, Credit for Qualified Retirement Savings Contributions, if the taxpayer meets eligibility criteria and any of the following are true:

- 1. A traditional IRA contribution is entered on Form 1040, Line 25.
- 2. The taxpayer or spouse Form W-2 includes Box 12 entries of D, E, F, G, H. or S.

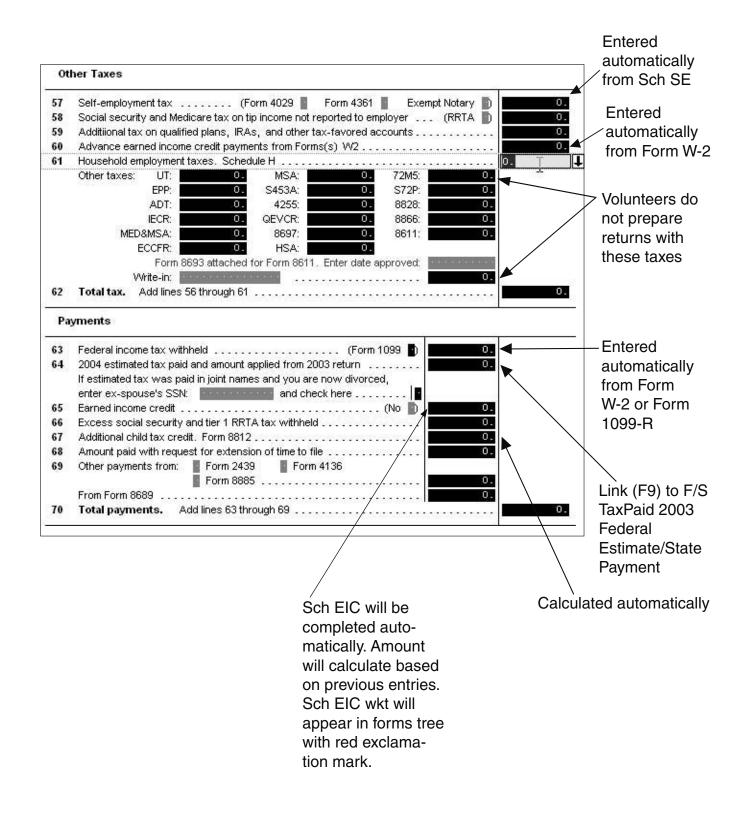
The Form 8880 will have a red exclamation point and will need to be completed prior to return completion.

Verify total contribution amounts with the taxpayer.

If the taxpayer contributed to a Roth IRA only:

- 1. Link to IRA worksheet from Form 1040, Line 25.
- 2. Enter Roth contributions on worksheet, line 20.
- 3. Close form.
- 4. Open Form 8880 and complete any red entries.

## Form 1040, Page 2-Other Taxes and Payments



# **Schedule EIC—Worksheet**

Complete only those questions in red.

Narr	e: Vita Site		SSN:	MACHE	
	Questions to see if you can claim the earned i	income c	redit		
1	Is your filing status married filing separately?				
2	Yes - STOP. You cannot take the credit		Go to que	350011 2.	
	Yes - STOP. You cannot take the credit		Go to que	estion 3	
3	Was your home in the United States for more than half of the year 20		00 to qui	otion o.	
	■ No - STOP. You cannot take the credit		- Go to a	uestion 4	
4	Is your disqualified income (taxable and tax-exempt interest, divider	3.00 mm	. N. C		
	income, capital gains, and passive income = 160.) ov		200 700	- 10	
	Yes - STOP. You cannot take the credit			estion 5.	
5	Do you have at least one qualifying child?				
	Yes - Go to question 5a	. 🛮 No -	Go to que	estion 8.	
	Qualifying children listed on Schedule EIC				
5a	If the child is not married, check "Yes". If the child is married,				
	is the taxpayer claiming the child as a dependent?	Yes	■ No	Yes	■ No
b	Could any other person claim this child for EIC?	Yes	No No	Yes	■ No
C	Enter the child's relationship to the other person(s)	+ + + + + +			
	Is the other person(s) claiming the EIC based on the child?	Yes	No	Yes	No
e	If the tie-breaker rules applied, would the child be treated	700000	3247 (10)		4_035
	as the taxpayer's qualifying child?	Yes	■ No	Yes	■ No
	If you took EIC on your 2001 income tax return, was the EIC reduced				
	any reason other than a math or clerical error? If you did not take E	V. O.			
	return, check "No"			. Yes	■ No
	If "Yes", Form 8862 needs to be filed with the tax return.				
	Questions 6 and 7 apply to taxpayers having qua				

# **Completing an E-file Return**

- 1. Complete state forms, if applicable.
- 2. Finish incomplete forms (get the red out).
  - a. Look in tree for forms with red exclamation marks.
  - b. Open form and look for red entries then complete.
- 3. Check return. Press F7 to see Tax Return Summary.
  - a. Review with taxpayer. Click **OK** to close the summary.
  - b. If taxpayer agrees to Self Select PIN, return to the Main Information Screen and complete the Self Select PIN information.
- 4. See page 67 for balance due issues and payments.
- 5. Run Diagnostics.
  - a. Review warnings to see if any changes are needed.
  - b. If there are any electronic filing errors, click on red text to open the form where the error occurred, make corrections, and rerun diagnostics.
  - c. When there are no electronic errors, click e-file button to create the IRS electronic return file.
- 6. Quality Review. (The quality review can be done either here or after printing.) If errors are found, correct, rerun diagnostics, and recreate e-file.
- 7. Print return, include three copies of Form 8453 if Self Select PIN is not used.
- 8. Collate return and review with taxpayer.
- 9. Obtain taxpayer original signature on Forms 8453 prior to transmission unless Self Select PIN is used. If the return is a joint return, advise the taxpayer that it will not be electronically transmitted until both signatures are entered.

### SELF SELECT PIN GUIDELINES

VITA/TCE is only authorized to use the Self Select PIN program and not the Practitioner PIN program.

**Procedure**: The tax return should be completed before deciding to use the Self Select PIN program. After the return is completed return to the Main Information Sheet and see if the return qualifies for Self Select PIN. If the return qualifies and the taxpayer(s) agree to the electronic signature complete the information on the Main Information Sheet.

**Definition**: The Self-Select PIN is any five numbers a taxpayer chooses to enter as their electronic signature. (A convenient suggestion is to use their Zip code.) The number cannot begin with a zero or be all zeros. A PIN is needed for each taxpayer if filing a joint return. They do not need to register the PIN with the IRS before filing; contact the IRS to get one or remember the number. Some states also participate in this program.

**Eligibility**: Eligible individuals are those who filed Form 1040, 1040A, 1040EZ or used TeleFile the previous year or individuals who did not file a tax return in the previous year and are 16 years old or older by December 31, 2004 are eligible. It is recommended that Self Select PIN not be used unless the taxpayer brings in their previous year's return.

**Not Eligible**: Taxpayers whose returns require attachments other than Forms W-2, W-2G, or 1099R are not eligible. This includes Form 8283 if using Part B and Form 8332, Release of Claim of Exemption, and taxpayers who filed Forms 1040-NR, 1040-PR, or 1040-SS for 2003 and returns for deceased taxpayers.

**How it Works**: To electronically sign the return, the Taxpayer and Spouse (if joint return) each enter a PIN from the keyboard. **The tax preparer is not authorized to enter the PIN for them**. If unable to enter a PIN for any reason, such as only one Taxpayer being present, then Forms 8453 must be prepared.

**Verification**: The taxpayers' personal information including Social Security Number(s), date of birth(s) and original adjusted gross income from the 2003 tax return must be entered. The IRS uses this information to verify the return.

For Taxpayers who didn't file in 2003: Enter zero ("0") for the adjusted gross income. Do not leave this field blank.

# **Distributing Copies of Returns**

### Taxpayer

- Form 1040 with all forms/schedules including Form 8453, if self select PIN is not used.
- Form 8332, if applicable
- Original Power of Attorney, if applicable
- All other taxpayer documents including Forms W-2 and Forms 1099
- If self select PIN is used, no other distribution of forms is needed. Otherwise complete the following:

#### **IRS Processing Center**

- Form 8453 with original signature
- Copy of Form 8332, if applicable
- Copy of Power of Attorney, if applicable
- Any other required attachments

#### IRS SPEC Territory Office as directed

- Form 8453 with original signature
- Form 8332, if applicable
- Copy of Power of Attorney, if applicable
- Copy Forms 1099, if required, and Forms W-2
- Any other required attachments

### **Return Signature**

A return is not considered a valid return unless it is signed. Both spouses must sign if the return is filed jointly. The return should be dated and the occupation lines should be completed.

#### Child's Return

If a child cannot sign his or her name, the parent or guardian can sign the child's name in the space provided followed by the words "By (parent or guardian signature), parent or guardian for minor child."

#### **Deceased Taxpayer**

If a taxpayer died before filing the return, the taxpayer's spouse or personal representative may have to file and sign a return for the person who died. A personal representative can be an executor, administrator, or anyone who is in charge of the decedent's property.

If the taxpayer did not have to file a return but had tax withheld, a return must be filed to get a refund.

#### Filing Returns of Deceased Taxpayers

If filing a paper return, write "Deceased," the decedent's name, and the date of death across the top of the tax return.

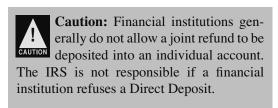
If the spouse died during the year and the surviving spouse did not remarry, a joint return can be filed. Write "Filing as surviving spouse" in the area where the taxpayer would have signed. If someone else is the personal representative, he or she must also sign.

### Claiming a Refund for a Deceased Person

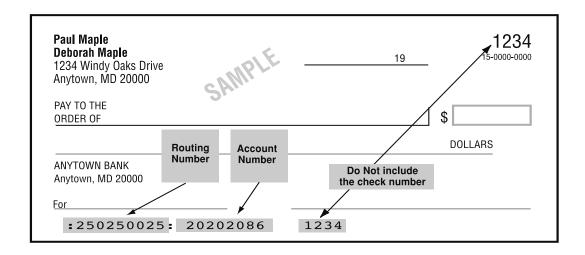
If a surviving spouse is filing a joint return with the decedent, file the tax return to claim the refund. Court appointed representatives should file the return and attach a copy of the certificate that shows their appointment. All other filers requesting the decedent's refund should file the return and attach Form 1310.

# Pointers for Direct Deposit of Refunds

- 1. Using a voided check as proof of account, verify:
  - Routing Transit Number (RTN). The RTN must contain 9 digits and begin with 01 through 12 or 21 through 32.
  - **Depositor Account Number** (DAN). The DAN can be up to 17 characters. Omit spaces, the actual check number, special symbols, and the dollar amounts on canceled checks.
- 2. Double check the RTN of the financial institution **before** the return is transmitted **if**:
  - You are unfamiliar with the financial institution. (Some types of accounts that exist through brokerage firms cannot accept Direct Deposits.)
  - The RTN is for a credit union, which is payable through another financial institution. The taxpayer should contact their credit union for the correct RTN.
- 3. Entering the incorrect RTN and/or DAN will result in a 4-6 week delay of the refund! If the Direct Deposit is voided, a paper check will automatically be mailed to the address on the electronic tax form.



*Note:* The routing and account numbers may be in different places on the check.



### Balance Due Returns—File Now, Pay Later...

### **Payment Options**

Explain to the taxpayer that the tax return will be filed now and that payment of the taxes due should be made no later than April 15.

There are *three* payment options available:

#### 1. Send payment with Form 1040-V Option

Form 1040-V, Payment Voucher, is generated by the *e-file* software when the tax return results in a balance due.



Caution: Do not attach payment or Form 1040-V to the taxpayerùs Form 8453.

Advise the taxpayer to:

- Make the check or money order payable to the U.S. Treasury. Do not send cash.
- Print the primary SSN shown on the tax return, a daytime telephone number, and "2004 Form 1040" on the check or money order.
- Put the payment and the voucher *loose* (not stapled together) in the mailing envelope.
- Mail the payment and the Form 1040-V to the appropriate address.

#### 2. Direct Debit Option

This option works like Direct Deposit for refund returns. The bank account information can be included in the electronic return, authorizing the Treasury to debit the taxpayerùs account through the Automated Clearing House (ACH) system.

There is no fee for the Direct Debit transaction. The taxpayer designates the date that the debit will occur, which can be as late as April 15, 2005.

#### 3. Credit Card (Pay-by-Phone) Option

The taxpayers may make payment via an interactive voice response system for balance due 1040 series returns, estimated taxes (1040ES), and extensions of time to file (Form 4868). The touch tone option is available 24 hours a day, 7 days a week.

The taxpayer can call **Official Payments Corp. at 1-888-2PAY-TAX** *or* **Phone Charge, Inc. at 1-888-ALL-TAXX** and will be prompted to enter a *jurisdiction code of 1040* to select a federal payment option. The taxpayer will continue following the prompts to provide the necessary information including their TIN, credit card number and expiration date.

IRS does not directly accept the credit card payment and is therefore not the merchant. The credit card processor covers its costs by assessing a "convenience fee" to taxpayers using this system. The caller will be advised of the amount of this fee.

### Canùt Pay in Full?

Taxpayers who cannot pay the full amount owed by April 15, 2005, may wish to request an installment agreement. This can be done by completing Form 9465, Installment Agreement Request, which is generated by your software. Form 9465 can be *e-filed* along with the tax return—or separately, as an electronically transmitted document.

If the amount owed is no more than \$25,000 and can be paid off within five years, the taxpayer can find out how long their proposed payments would last by accessing the "Interactive Installment Payment Process" link on the "Tax Info for You" section of the IRS Web site at www.irs.gov.

**Note:** The Web site does not store or transmit any personal data.

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# 2005 e-file Refund Cycle Chart...



Transmitted and accepted (by Noon) between:	Direct Deposit Sent*	Paper Check Mailed*
Jan 14 and Jan 20	Jan 28	Feb 4
Jan 20 and Jan 27	Feb 4	Feb 11
Jan 27 and Feb 3	Feb 11	Feb 18
Feb 3 and Feb 10	Feb 18	Feb 25
Feb 10 and Feb 17	Feb 25	Mar 4
Feb 17 and Feb 24	Mar 4	Mar 11
Feb 24 and Mar 3	Mar 11	Mar 18
Mar 3 and Mar 10	Mar 18	Mar 25
Mar 10 and Mar 17	Mar 25	Apr 1
Mar 17 and Mar 24	Apr 1	Apr 8
Mar 24 and Mar 31	Apr 8	Apr 15
Mar 31 and Apr 7	Apr 15	Apr 22
Apr 7 and Apr 14	Apr 22	Apr 29
Apr 14 and Apr 21	Apr 29	May 6
Apr 21 and Apr 28	May 6	May 13
Apr 28 and May 5	May 13	May 20

<sup>•</sup> The IRS does not guarantee a specific date that a refund will be deposited into a taxpayer's financial institution account or mailed.

<sup>•</sup> Refund cycles for May 5 through Oct 20 can be found in Pub 1345A.

### **Contact Information for Volunteers TaxWise**

TaxWise Volunteer Support 1-800-411-6391 (do not give to the public) TaxWise Toll-Free Transmission 1-800-829-5945 TaxWise via E-Mail customer.support@taxwise.com TaxWise Website www.taxwise.com

### <u>Internal Revenue Service</u>

VITA/TCE Hotline (for volunteer use only) 1-800-829-8482 (800-TAX-VITA) IRS e-file Help Desk (resolving rejected returns 1-866-255-0654 IRS e-file Application Help Desk 1-866-255-0654 (Andover) IRS Toll Free Assistance 1-800-829-1040 Foreign Student/Scholar Issues 1-215-516-2000 (not toll-free) or to e-mail a question www.irs.gov/taxlaw - select alien issues 1-800-829-3676 IRS Forms & Publications

IRS SPEC Territory Office

**IRS** Website www.irs.gov

### **State Department of Revenue**

State Volunteer Hotline State e-file Help Desk State General Information State Tax Forms Distribution Center State Website

### ontact Information for Taynayers

Contact information for Taxpayers				
Tax Information and Assistance for Individuals	1-800-829-1040			
Recorded Tax and Refund Information	1-800-829-1954			
Where's My Refund Website	www.irs.gov			
IRS Forms & Publications	1-800-829-3676			
IRS Taxpayer Advocate	1-877-777-4778			
IRS Tax-Help for Deaf (TDD)	1-800-829-4059			
IRS Tele-Tax Information Line	1-800-829-4477			
Extension to File Tele-File	1-888-796-1074			
System				
Social Security Administration	1-800-772-1213			

# **QUALITY REVIEW CHECKLIST**

Name and Social Security number of taxpayer (spouse)
Address correct
Presidential box checked
Filing status
Names, birth-dates and Social Security numbers for each dependent
Correct information transferred from Form W-2 (Employer ID, income, Advance EITC, Dependent Care Benefits, and any other fields filled out)
Correct information transferred from Forms 1099
Interest income correct
Social Security income entered correctly
Tax withheld agrees with Forms W-2 and/or Forms 1099
Direct deposit information correct
State return correct
Are Forms 8453 signed?
Copies of Forms W-2 attached
Site Identification number annotated